

Patient Awareness Questionnaire

Primary care services are changing. We would be grateful if you could answer the following few questions to allow us to plan how to keep you informed and involved. Please circle 'yes' or 'no'. All comments welcome.

Age (please circle)	0-18	18-24	25-34	35-44	45-54	55-64	65+

	Service	Aware		Comments
Did you know your GP practice has the following services available?	Advanced Nurse Practitioner	Yes	No	
	Practice Nurse	Yes	No	
	Mental Health Nurse	Yes	No	
	Practice-based Pharmacist	Yes	No	
	Physiotherapy Practitioner	Yes	No	
	National Musculoskeletal (MSK) helpline	Yes	No	

	Where	Comments
Where do you go to find information about local GP services?	Local print media	
	Social media	
	National TV	
	Waiting room screen/posters	
	Other (please specify):	

If you had a query or concern about your health, would you use any of these services as your first port of call?	Eye problem: Optician	Yes	No
	Teeth/gum/mouth concern: Dentist	Yes	No
	Joint/muscle problem: MSK helpline	Yes	No
Comments or examples:	Medication query: Pharmacy	Yes	No
	Urine infection: Pharmacy	Yes	No
	Conjunctivitis/impetigo: Pharmacy	Yes	No

Reception staff may ask you some brief questions to make sure you see the right person or service. Would you be happy to provide brief information to the receptionist?	Yes	No
Are you aware that self-care and health advice is available from www.nhsinform.scot?	Yes	No

What matters to you when you have a health question or concern?

Any other comments:

Thank you for completing this questionnaire.

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