Action Plan

Service Name:	Jura Health Limited
Organisation Number:	00395
Service Provider:	Jura Health Limited
Address:	Office 8, Friarton House, Friarton Road, Perth, PH2 8BB
Date Inspection Concluded:	16 September 2026

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
Requirement 1: The provider must continue to implement effective systems that demonstrate the safe recruitment of staff, and ensure that the service's recruitment processes are complied with (see page 24). Timescale – immediate *Regulation 8* *The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011* This was previously identified as a requirement in the March 2026 inspection report for Jura Health Limited.	Update the recruitment policy to include all the verification requirements and add a checklist that needs to be completed and signed before new staff can start work at Jura Health. This includes appropriate recruitment checks, verification of qualifications, relevant background checks and ensuring staff are physically and mentally fit to perform their roles. Ensuring all clinical and non-clinical staff are appropriately vetted, qualified and competent to deliver safe, high-quality patient care.	Immediate Already got the documents in place for recruitment	Director

Recommendation a: The service should implement a process for ensuring patients are aware of how the service is meeting its aims and objectives (see page 13). Health and Social Care Standards: My support, my life. I have confidence in the organisation providing my care and support. Statement 4.19	Annual Review of Patient feedback and actions taken following this. Put this on the website & update annually. Add to website, not just in clinic, Jura Health aims, objectives, core values and mission statement.	In progress. Annual review	Director
Recommendation b: The service should develop and implement a system to determine review dates for its policies and procedures with documented evidence of when reviews are undertaken and what changes or updates were subsequently made. The service should also ensure all policies reference current guidance and Scottish legislation (see page 20). Health and Social Care Standards: My support, my life. I have confidence in the organisation providing my care and support. Statement 4.11	Add the appropriate columns within the policies and procedures to ensure that date of review and changes are highlighted.	Already done To be filled in when policies & procedures are reviewed.	Director
Recommendation c: The service should request patients' consent to share information with GPs and other relevant healthcare professionals and document this in the patient care records. If the patient refuses to consent to this, this should be	Add question requesting consent to share information with medical professionals to all consent forms form.	Already done Immediate	Lead Nurse

documented in the patient care record (see page 24). Health and Social Care Standards: My support, my life. I am fully involved in all decisions about my care and support. Statement 2.14			

Name	Judith Glasgow		
Designation	Director		
Signature		Date	29.10.2026

- **Action Planned**: This must be a relevant to the requirement or recommendation. It must be measurable and focussed with a well-defined description of how the requirement/recommendation will be (or has been) met. Including the tasks and steps required.
- **Timescales:** for some requirements the timescale for completion is immediate. If you identify a requirement/recommendation timescale that you feel needs to be extended, include the reason why.
- Please do not name individuals or an easily identifiable person in this document. Use Job Titles.
- If you have any questions about your inspection, the requirements/recommendations or how to complete this action plan, please contact the lead inspector.