

Ms. Alanna Rosero
Clinique De Visage Limited
Farries
Kirk & Mcvean
Dumfries Enterprise Park
Heathhall, Dumfries
DG1 3SJ

8 October 2026
Service ref: 03370 - enf-01008

Dear Ms. Rosero

EMERGENCY CONDITION NOTICE - SECTION 10V NATIONAL HEALTH SERVICE (SCOTLAND) ACT 1978
CLINIQUE DE VISAGE LIMITED, 77 BUCCLEUCH STREET, DUMFRIES, DG1 2AB

This letter gives you notice that Healthcare Improvement Scotland has decided to impose the following emergency condition ('the condition') in respect of the registration of Clinique De Visage Limited, 77 Buccleuch Street, Dumfries, DG1 2AB:

1. The provider must not provide any healthcare treatments or any procedures specified in Schedule 1 of the Non-surgical Procedures and Functions of Medical Reviewers (Scotland) Act 2026 or Schedule 1 of The Civic Government (Scotland) Act 1982 (Licensing of Non-surgical Procedures) Order 2026

This is because Healthcare Improvement Scotland is of the opinion that

1. the volume and nature of the improvements required within the service, as set out in the Improvement Notice dated 8 October 2026, and
2. the lack of an a suitably qualified health care professional working within the independent health care service whilst service users are present

are such that the absence of the condition poses a serious risk to the life, health or wellbeing of persons.

The condition takes effect immediately on receipt of this notice.

If you disagree with this decision, you have the right to make written representations to Healthcare Improvement Scotland within 14 days of receipt of this notice concerning any matter which you wish to dispute, by writing to Kevin Freeman-Ferguson at his.ihcregulation@nhs.scot

If you make written representations Healthcare Improvement Scotland will consider them and following such consideration either:

- a. give you a condition notice in terms of section 10U of the Act that it proposes to vary or remove the emergency condition; or
- b. notify you in terms of section 10V(5)(b) of the Act that it does not intend to give such a condition notice

Your written representations must demonstrate clearly and where possible provide evidence to support any matter which you wish to dispute.

If you do not make any written representations or do make such representations but are notified in terms of subparagraph (b) above, you have a right of appeal under section 10X of the Act. An appeal may be made to the Sheriff:

- a. if you make no written representations, within 14 days after the date of receipt of the emergency condition notice; or
- b. if you do make written representations, within 14 days after the date on which notification is given to you that Healthcare Improvement Scotland does not intend to give a condition notice under section 10V(5)(b) of the Act

The condition will remain in place until the Sheriff directs that it is to cease to have effect or that it is varied.

In light of the consequences of this notice, Healthcare Improvement Scotland suggests that you consider seeking independent legal advice.

Enclosed is your new certificate of registration incorporating the condition for display within the service. Please destroy all previous versions of certificate of registration, digital and printed, as it is no longer valid.

Please contact our office on the email above if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



Kevin Freeman-Ferguson
Head of Regulation