

Digital health and social care

Do you use any of the following digital communication/information devices?



91%

Mobile Phone



79%

Laptop



56%

Tablet

Most frequently used digital communication tools



Social Media



Email



Websites

Use of digital communication tools to access health and social care services



65%

use digital communication tools to access health and social care services

Use of digital tools for health and social care

76%

General healthcare information



45%

Electronic prescription service



Benefits of digital tools for health and social care

56%

Access specific information



48%

Able to order prescriptions



Disadvantages of digital tools for health and social care

41%

Lack of human contact



37%

Potential for misdiagnosis



What matters to you around digital tools

28%

that information is confidential and secure



Sharing health and wellbeing information

53%

felt it would be useful to share health and wellbeing information from devices or apps with health professionals

