

Glasgow Office

Date: 21 August 2026
Name: Kevin Freeman-Ferguson
Email: his.ihcregulation@nhs.scot
Service ref: 01339
Enforcement ref: enf-01007

Mr J Dalton
Secretary
Capital Care Glasgow Limited
60 St. Enoch Square
5th Floor
Glasgow
G1 4AG

Dear Mr Dalton

**EMERGENCY CONDITION NOTICE
SECTION 10V NATIONAL HEALTH SERVICE (SCOTLAND) ACT 1978
TRULY DENTAL GLASGOW, 89 DUNLOP STREET, GLASGOW, G1 4ET**

This letter gives you notice that Healthcare Improvement Scotland has decided to impose the following emergency condition ('the condition') in respect of the registration of Truly Dental Glasgow, 89 Dunlop Street, Glasgow, G1 4ET

1. The provider must not allow any treatments or procedures to be carried out using conscious sedation.

The emergency condition supersedes and replaces **condition 7** on the registration certificate, namely "The provider must not allow any treatments or procedures to be carried out using conscious sedation unless it is a standard IV sedation technique administered by an appropriately trained sedation team who are also responsible for monitoring the patient."

The reason for this decision is to protect the life, health and wellbeing of all service users following a reported serious adverse event involving the sedation of a patient being treated in the service.

The condition takes effect immediately on receipt of this notice.

If you disagree with this decision you have the right to make written representations to Healthcare Improvement Scotland within 14 days of receipt of this notice concerning any matter which you wish to dispute, by writing to Kevin Freeman-Ferguson at his.ihcregulation@nhs.scot

If you make written representations Healthcare Improvement Scotland will consider them and following such consideration either:

- (a) give you a condition notice in terms of section 10U of the Act that it proposes to vary or remove the emergency condition; or
- (b) notify you in terms of section 10V(5)(b) of the Act that it does not intend to give such a condition notice

Your written representations must demonstrate clearly and where possible provide evidence to support any matter which you wish to dispute.

If you do not make any written representations or do make such representations but are notified in terms of subparagraph (b) above, you have a right of appeal under section 10X of the Act. An appeal may be made to the Sheriff:

- (a) if you make no written representations, within 14 days after the date of receipt of the emergency condition notice; or
- (b) if you do make written representations, within 14 days after the date on which notification is given to you that Healthcare Improvement Scotland does not intend to give a condition notice under section 10V(5)(b) of the Act

The condition will remain in place until the Sheriff directs that it is to cease to have effect or that it is varied.

In light of the consequences of this notice, Healthcare Improvement Scotland suggests that you consider seeking independent legal advice.

Enclosed is your new certificate of registration incorporating the condition for display within the service. Please return the previous certificate of registration as it is no longer valid.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



Kevin Freeman-Ferguson
Head of Regulation