

Agenda

Title: SPSP National Learning Event 2026:
The Essentials of Safe Care in action – a
people-led approach to achieving safe care

Date: Thursday 03 September 2026

Time: 9.45am-4pm

Venue: [COSLA Conference Centre](#), Edinburgh

Aims of session

- provide a national platform for colleagues to connect, share learning and build knowledge to support ongoing improvements in safety
- increase understanding of the Essentials of Safe Care in implementation
- explore why having a people-led approach is critical to the planning and delivery of safe care

Morning session - hybrid

Time	Topic	Lead
9.15-9.45am	Registration	
9.45-9.55am	Chair's welcome	Robbie Pearson , Chief Executive, Healthcare Improvement Scotland
9.55-10.05am	Ministerial address	
10.05-11.05am	People-led approaches to support safe care	Clare Morrison , Director of Engagement and Change, Healthcare Improvement Scotland Jo Matthews , Associate Director Improvement and Safety, Healthcare Improvement Scotland Lived experience perspective
11.05-11.25am	Coffee break	
11.25-12.25pm	Plenary presentation	Marleen Kunneman , PhD, Associate Professor of Medicine at Leiden University Medical Center, Netherlands and Mayo Clinic (USA)
12.25-12.30pm	Chair's summary	Robbie Pearson , Chief Executive Healthcare Improvement Scotland
12.30-1.30pm	Lunch, networking and transition to afternoon breakouts	

Afternoon session – in-person only

Time Please register to attend one of the breakouts.
[More details on our breakout descriptors](#)

1.35-3.40pm	Breakout 1 Shared decision making between people and professionals	
	Breakout 2 Care and support is shaped to meet the needs of people	
	Breakout 3 People-led escalation and response - Martha's Rule in NHS Scotland	
3.40-3.45pm	Transition to main room	
3.45-4pm	Chair's closing remarks and reflections	Robbie Pearson , Chief Executive Healthcare Improvement Scotland

Afternoon workshop – virtual only

Time	Topic	Lead
1.30-3pm	Being people-led in planning and delivering safe care	Diane Graham , Head of Engagement Practice Improvement, Healthcare Improvement Scotland