

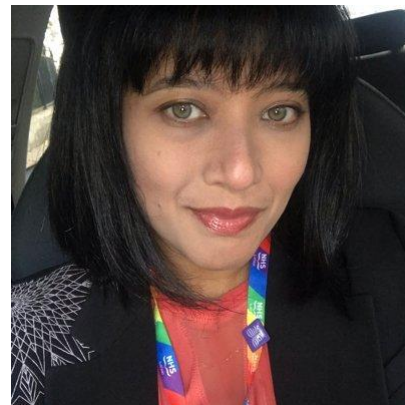
Shared decision making between people and professionals

SPSP National Learning Event

Welcome

Sonia Joseph

Strategic National Clinical Lead for Child Health



Aims of the breakout

- Explore frontline team examples of shared decision making
- Hear the voice of families and their experience of shared decision making
- Provide opportunities for participants to connect and share examples of good practice



Agenda

Time	Title	Lead
1:40pm	Welcome	Chair
1:50pm	Speakers and Q&A	Katie Saunders, FY2 Euan Duff, Parent
2:30pm	Coffee break	
2:45pm	1 – 2 – 4	All
3:05pm	Speed networking	All
3:25pm	Feedback	Chair
3:35pm	Closing remarks and evaluation	Chair

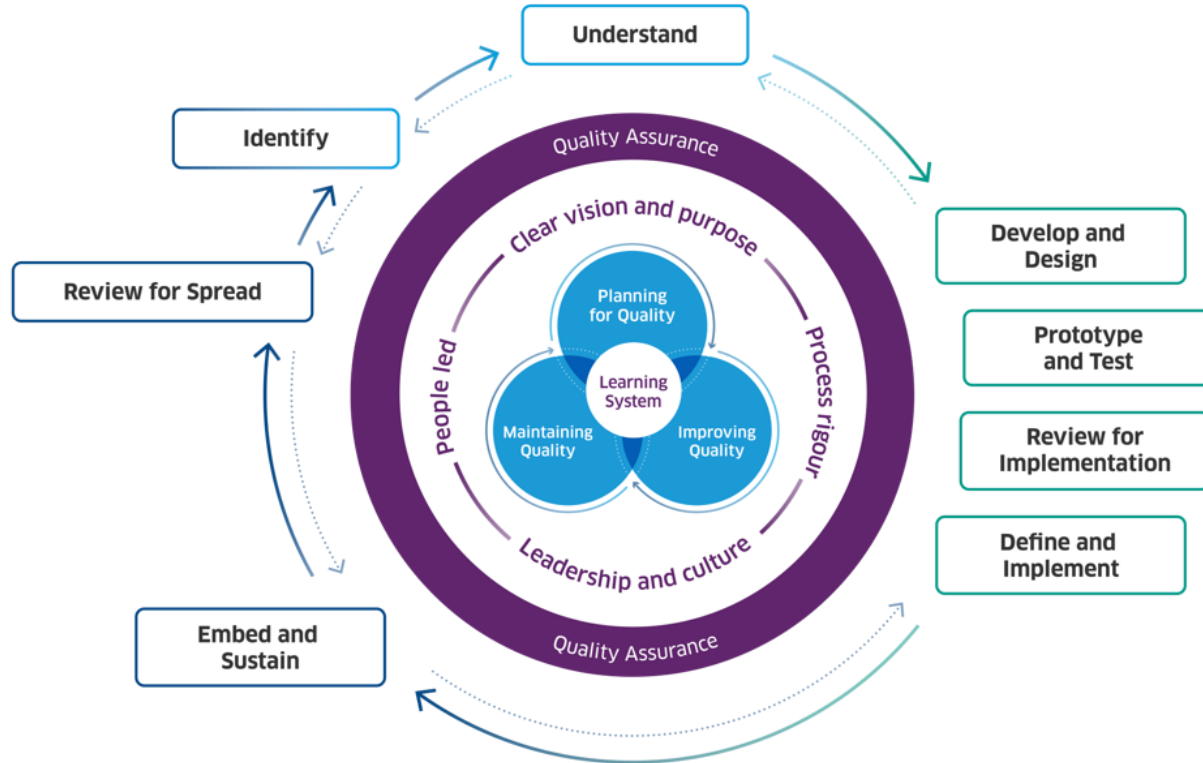
Essentials of Safe Care

Our Vision	Delivered through...	Which requires...
The delivery of safe care, improving outcomes for every person, every time across health and care	A people-led approach to the planning and delivery of safe care	People and professionals are equal partners in shared decision making
		Care and support is shaped to meet the needs of people
		People, families, carers and staff are systematically listened to, and concerns are acted upon
	Effective and inclusive communication	Communication tailored to individual needs and preferences
		People and teams feel safe and able to speak up
		Team communication and collaboration
	Leadership at all levels to support a culture of safety	Leadership is compassionate and inclusive
		Staff feel supported and valued
		Learning system for continuous improvement
		Everyone has the opportunity to learn and develop
	Safe clinical and care processes	Safe staffing and skill mix
		Care is up to date and evidence based
		Clinical and care governance structures support safety
		Information systems that work together

Essentials of Safe Care

Our Vision	Delivered through...	Which requires...
The delivery of safe care, improving outcomes for every person, every time across health and care	A people-led approach to the planning and delivery of safe care	People and professionals are equal partners in shared decision making
		Care and support is shaped to meet the needs of people
	Effective and inclusive communication	People, families, carers and staff are systematically listened to, and concerns are acted upon
		Communication tailored to individual needs and preferences
		People and teams feel safe and able to speak up
	Leadership at all levels to support a culture of safety	Team communication and collaboration
		Leadership is compassionate and inclusive
		Staff feel supported and valued
		Learning system for continuous improvement
	Safe clinical and care processes	Everyone has the opportunity to learn and develop
		Safe staffing and skill mix
		Care is up to date and evidence based
		Clinical and care governance structures support safety
		Information systems that work together

Scottish Approach to Change



Exploring patient experience of insulin management in hospital

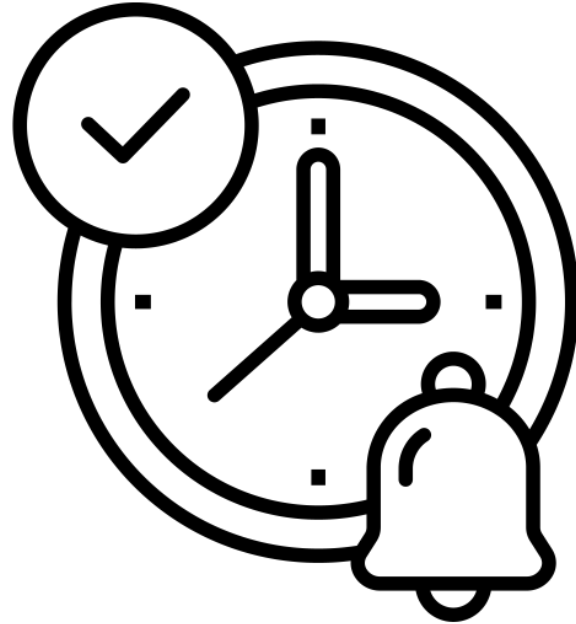
Katie Saunders

FY2 – Aberdeen Royal Infirmary

Q&A

Comfort break: 15 minutes

We will restart at 2:45pm





Welcome back

Leading quality health and care for Scotland



Essentials of Safe Care

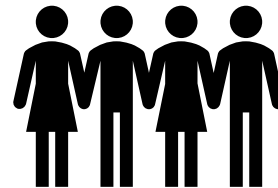
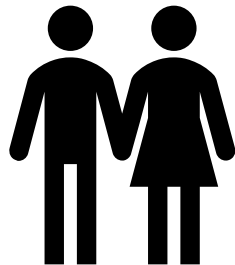
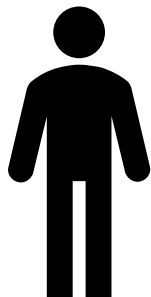
Our Vision	Delivered through...	Which requires...
The delivery of safe care, improving outcomes for every person, every time across health and care	A people-led approach to the planning and delivery of safe care	People and professionals are equal partners in shared decision making
		Care and support is shaped to meet the needs of people
	Effective and inclusive communication	People, families, carers and staff are systematically listened to, and concerns are acted upon
		Communication tailored to individual needs and preferences
		People and teams feel safe and able to speak up
	Leadership at all levels to support a culture of safety	Team communication and collaboration
		Leadership is compassionate and inclusive
		Staff feel supported and valued
		Learning system for continuous improvement
	Safe clinical and care processes	Everyone has the opportunity to learn and develop
		Safe staffing and skill mix
		Care is up to date and evidence based
		Clinical and care governance structures support safety
		Information systems that work together

Change ideas

People and professionals are equal partners in shared decision making

Practitioner	Include 'what matters to you' in all processes to plan, deliver and review care
Team	Teams build confidence and skills in shared decision-making conversations, for example using DECIDE and REDMAP
Organisation	Provide accessible and quality decision making aids to support informed decision making

1 - 2 - 4



In your care setting would you say the change idea is not applicable / not embedded / partially embedded / fully embedded and what is the reason for your answer?

Change ideas

People and professionals are equal partners in shared decision making	
Practitioner	Include 'what matters to you' in all processes to plan, deliver and review care
Team	Teams build confidence and skills in shared decision-making conversations, for example using DECIDE and REDMAP
Organisation	Provide accessible and quality decision making aids to support informed decision making

In your care setting would you say the change idea is not applicable / not embedded / partially embedded / fully embedded and what is the reason for your answer?

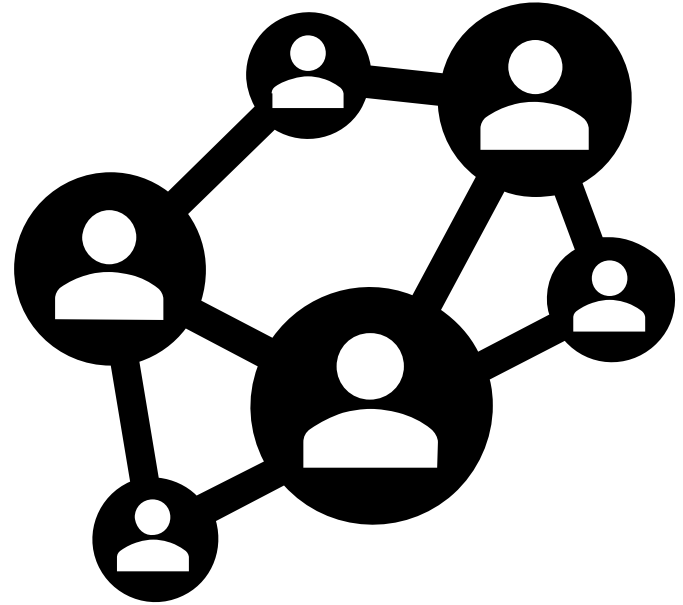
Speed networking

Find someone you don't know

Share:

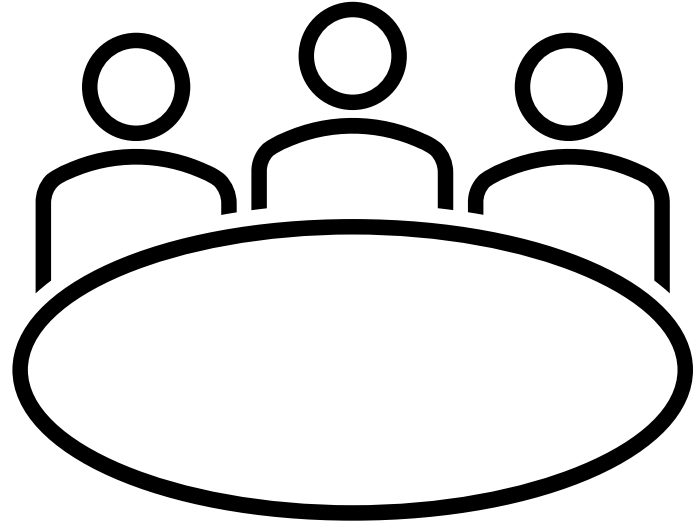
- Your reflections
- Examples of good practice
- What you want to find out more about

And repeat with someone new



Feedback

- What are your reflections?
- Did you learn anything new?
- Have you thought of change ideas that you can test in your team/ organisation/ system?



Closing remarks and evaluation

Keep in touch

Bluesky: @healthimprovescot.bsky.social

Email: his.pspcontact@nhs.scot

Web: healthcareimprovementscotland.scot

Thank you