

Evaluation of the Coordinated Clinical Care One Day Staff Training

Working well with borderline personality disorder

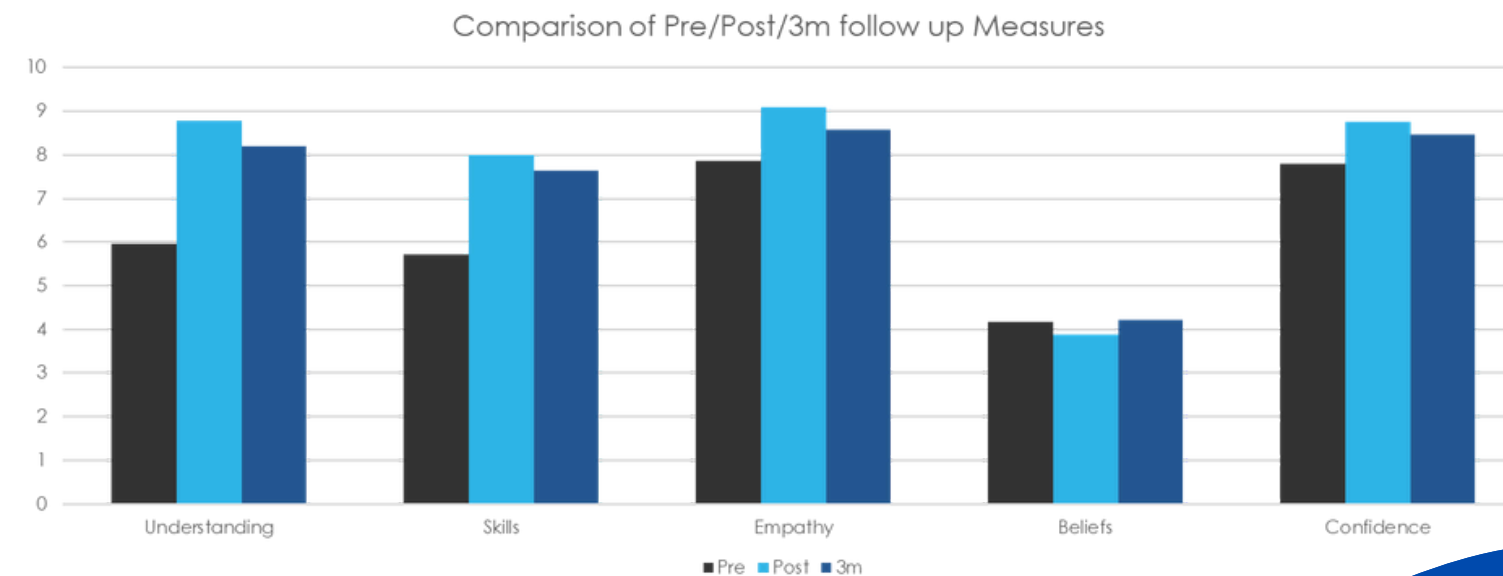
What is Coordinated Clinical Care?

- Best practice framework of care
- Involves collaborative assessment, diagnosis and intuitive formulation
- Joint approach to risk management and crisis
- Meaningful follow up and review
- Careful management of transitions/endings in care
- Well supported and informed staff group
- Culture of empathy, validation and compassion

Training implementation

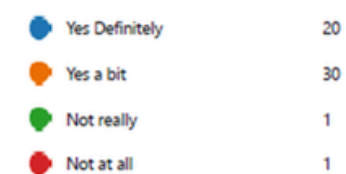
- Two one day a week trainer posts created
- Lived experience contribution embedded in training
- Fully digital one day training programme designed (MS Teams)
- Evaluated using pre, post and 3 month follow up outcome measures and training feedback questionnaires
- Rollout commenced February 2021
- 84 sessions delivered to 887 staff members as of March 2025

Evaluation and follow up questionnaire outcomes

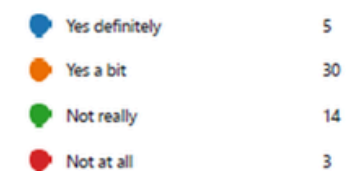


- Overwhelmingly positive feedback from participants
- Lived experience component repeatedly recorded as the most valuable
- Recorded improvement in all Key Target Areas
- Anecdotal evidence of improved experience of care
- Additional staff poll highlighted improvement in attitudes

2. Does your team have a positive attitude towards working with BPD?



3. Are there barriers to embedding an empathic attitude towards BPD within your team?



Evaluation feedback

interesting aspects of the training
 Patient experiences attachment theory
 groups attachment patients and templates
 helpful Training BPD patient presentations
 breakout rooms feedback from patients
 training with a view valuable stories of patients
 great training days of training
 excellent training