

Primary Care Phased Investment Programme: Final report

Appendix 13: List of abbreviations and terms

Table 1: List of abbreviations and terms

2C GP Practice	A GP practice that is run by the NHS board
17J GP Practice	A GP practice that has a standard, nationally negotiated contract and are normally run by GP partners
A	
A&E	Accident and emergency
Acute prescription	An acute prescription is any prescription issued without a serial or repeat mandate
AHP	Allied health professional
ANP	Advanced nurse practitioner
ASCVD	Atherosclerotic cardiovascular disease
B	
BMA	British Medical Association
BP	Blood pressure
C	
CCA	Cost consequence analysis
CDM	Chronic disease management or monitoring
CEIM	Care Experience Improvement Model. See more details here
CETR	Community Engagement and Transformational Redesign
CfSD	Centre for Sustainable Delivery
CLW	Community link worker
Level 1, Level 2 and Level 3 pharmacotherapy services	<ul style="list-style-type: none"> • Level 1 - core - essential/foundation tasks for example acute/serial prescribing or meds reconciliation • Level 2 - additional – advanced (for example medication reviews) • Level 3 - specialist/complex - more clinical input required for example polypharmacy review <p>See more details in Figure 2 here.</p>
COPD	Chronic obstructive pulmonary disease
COReC	Care and Outcomes Research Centre (formerly Personal Social Services Research Unit (PSSRU))
CPD	Continuing professional development
CTAC	Community treatment and care
CV	Cardiovascular
CVD	Cardiovascular disease
CMMT	Community Medicines Monitoring Team
D	
DCAQ	Demand, capacity, activity and queue

DCE	Discrete Choice Experiment – research methodology where participants rank hypothetical scenarios by preference or top choice.
Demonstrator sites	NHS Ayrshire and Arran, NHS Borders, an area in Edinburgh City HSCP and NHS Shetland successfully bid to become demonstrator sites within the Primary Care Phased Investment Programme.
DES	Directed Enhanced Service - enhanced services are services provided by practices under a local service level agreement with their health board and are funded in addition to their GMS contract.
DMARDs	Disease modifying anti-rheumatic drugs
DMBI	Data Measurement and Business Intelligence
DNA	Did not attend
DOAC	Direct oral anti-coagulant
Docman	Electronic document management system
E	
ECG	Electrocardiogram
ESCRO	Enhanced Services Contract Reporting Options - software which integrates data held in disparate clinical systems to inform better local decision-making and help improve services for patients.
EMIS (PCS and web)	Egton Medical Information Systems is a traditional core clinical system used by GPs to manage patient records, process electronic prescriptions, and schedule appointments. The web version is deployed across various health boards to support mobile community nursing, mental health, and MDTs.
EMG	Expert medical generalist
ENG	Expert nursing generalist
EQIA	Equality impact assessment
F	
FCP	First contact physiotherapist or physiotherapy
G	
NHSGGC	NHS Greater Glasgow and Clyde
GMS contract (also known as GP contact)	Refers to the General medical services (GMS) contract: 2018 between NHS boards and GP practices run by GP partners.
GP	General practice or practitioner
(GP) cluster	Geographical grouping of GP practices, led by a GP who undertakes the role of cluster quality lead to facilitate peer-led quality improvement activity within and across practices and contribute to the oversight and development of care within the wider healthcare system.
GPN	General practice nursing or nurse
GP Session	Typically, the number of contracted number in a GP session is 4 hours.
H	
HACE	Health and Care Experience Survey
HbA1c	Glycated haemoglobin
HCSW	Health care support worker
HoC	House of Care See more details here
HRMM	High-risk medicines monitoring
HSCP	Health and social care partnership

I	
IDL	Immediate discharge letter
IT	Information technology
L	
LARC	Long acting reversible contraceptive
LES	Local enhanced service - services which are commissioned by NHS boards and are locally negotiated.
LIST	Local Intelligence Support team. See more details here
LMC	Local medical committees. They are local representative committees of NHS GPs and represent their interests to the NHS health authorities.
LTC	Long-term condition
M	
MCR	Medicines care and review
MDT	Multidisciplinary team
Measurement plan	A document that provides an overall summary of quality improvement project measures. See more details here .
Medicines reconciliation	Medicines reconciliation is the process of identifying an accurate list of a patient's current medicines and carrying out a comparison of these with the current list in use, recognising any discrepancies and documenting any changes.
MHN	Mental health nurse
MOU	Memorandum of understanding
MS	Microsoft
MRC	Medical Research Council
MSK	Musculoskeletal
N	
NES	NHS Education for Scotland (now named Public Services Delivery Scotland)
NHS	National health service
NSS	National Services Scotland
NTI	National therapeutic indicator
NVivo	Qualitative data analysis software
O	
OOH	Out of hours - in healthcare context, the OOH service provides urgent medical care when the GP practice is closed.
OPEL	Operational pressures escalation level
OPL	Outpatient letter
Order Comms	Order Communications systems are electronic platforms used to request diagnostic tests and receive results.
P	
PCEN	Primary Care Evaluation Network
PCIF	Primary Care Improvement Fund
PCIP	Primary Care Improvement Plan
PCPIP	Primary Care Phased Investment Programme
PDSA	Plan, do, study, act
Pharmacotherapy hub	Pharmacotherapy hubs are a centralised service providing remote support to GP practices.
PHS	Public Health Scotland

PIS	Prescribing Information System
PSDS	Public Services Delivery Scotland (formerly NHS Education for Scotland (NES))
PSSRU	Personal Social Services Research Unit (now named COREC – Care and Outcomes Research Centre)
PSW	Pharmacy support worker
Q	
QI	Quality improvement - the application of a systematic approach that uses specific techniques to improve quality
QMS	Quality management system
QOF	Quality and Outcomes Framework – formed part of the GMS contract. QOF measured achievement against a range of evidence-based indicators, with points and payments awarded according to the level of achievement
R	
RAG status	Red, amber, green status – traffic light system used as a visual prioritisation tool.
RCGP	Royal College of General Practitioners
Read codes	Read codes enable a summary of the medical record to be coded and stored in a computer system and contain mapping fields and tables which can provide mapping to ICD-10 and OPCS-4 codes. See more details here .
RESAS	Rural and Environment Science and Analytical Services
RCN	Royal College of Nursing
RPS	Royal Pharmaceutical Society
S	
SCI Diabetes	Scottish Care Information Diabetes Collaboration - NHS Scotland’s national electronic diabetes patient management system.
Service user	Includes patients, family members and support accessing services
SDAHP	Scottish Directors of AHPs
SGPC	Scottish General Practitioners Committee
SHIP	Shetland Health Intelligence Platform
SHTG	Scottish Health Technologies Group
SIMD	Scottish Index of Multiple Deprivation
SLICC	St Leonard’s Index of Continuity of Care
SOP	Standard operating procedure
STU	Scottish Therapeutic Utility
T	
TUPE	Transfer of undertakings (protection of employment) – staff transfers from one employer to another.
U	
UPC	Usual provider of care
UK	United Kingdom
V	
Vision	An electronic patient record and clinical system, used as the primary digital platform for GP practices and the primary care network.
VTP	Vaccination Transformation Programme
W	
WoCA	Week of care audit

Workflow optimisation	Workflow optimisation is also known as document management. It is a process designed to support seamless management of incoming correspondence, primarily at the point of the administration team.
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