

Agenda

Title: SPSP Adults in Hospital National Event

Date: Tuesday 24 March 2026

Time: 9.45am – 4pm

Location: Grand Central Hotel, Glasgow

Aims

- Explore how the Scottish Approach to Change and human factors can support boards in delivering change across the SPSP Adults in Hospital programme
- Share key learning from readiness for change and system understanding to inform co-design of revised Adults in Hospital change packages
- Provide an opportunity to network with colleagues within workstreams and across the wider programme

| Time | Topic | Lead | Room |
|---------|---|--|---|
| 9.00am | Registration | | |
| 9.45am | Chair's welcome | Joanne Matthews , Associate Director of Improvement and Safety | The Grand Room |
| 9.55am | Introduction to the Scottish Approach to Change | Clare Morrison , Director of Engagement and Change, Healthcare Improvement Scotland | The Grand Room |
| 10.05am | Introduction to human factors for systems safety | Paul Bowie , Programme Director (Safety & Improvement), NHS Education for Scotland | The Grand Room |
| 10.25am | Application of human factors tool | Calum McGregor , Clinical Director for Quality, NHS Forth Valley Julie Mardon , Clinical Director Scottish Centre Simulation and Clinical Human Factors, NHS Forth Valley | The Grand Room |
| 10.45am | Q&A with Calum & Paul | Chair | The Grand Room |
| 10.55am | Morning break and transition to breakouts | | Foyer |
| 11.10am | Workstream breakouts | Workstream Leads | The Grand Room The Wellington The Buchanan The Great Western |

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|---------|--|--|---|
| 12.35pm | Lunch and networking | | Foyer |
| 1.20pm | Keynote speaker: Shift happens: how to embrace change by shifting mindsets so that we and our colleagues can flourish in an ever-demanding world | Kev House , Arts of Brilliance | The Grand Room |
| 2.20pm | Afternoon break and transition to breakouts | | Foyer |
| 2.35pm | National driver diagram breakouts | Workstream Leads | The Grand Room The Wellington The Buchanan The Great Western |
| 3.25pm | Transition to the main room | | |
| 3.35pm | Feedback from breakouts | Chair | The Grand Room |
| 3.45pm | Scottish Approach to Change | Clare Morrison , Director of Engagement and Change, Healthcare Improvement Scotland | The Grand Room |
| 3.55pm | Closing Remarks | Chair | The Grand Room |
| 4.00pm | Close | | |