

Action Plan

Service Name:	New Life Teeth
Organisation Number:	00704
Service Provider:	New Life Dental Limited
Address:	Canal Point, 22 West Tollcross, Edinburgh, EH3 9QW
Date Inspection Concluded:	20 January 2026

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
<p>Requirement 1: The provider must produce and publish a duty of candour report each year and make this available to patients (see page 19).</p> <p>Timescale – immediate</p> <p>Regulation 5(2) The Healthcare Improvement Scotland (Inspections) Regulations 2011</p> <p>This was previously identified as a recommendation in the February 2024 inspection report for New Life Teeth.</p>	To produce and publish duty of Candour each year		Claire McNeill

Name	
Designation	<input type="text" value="Practice Manager"/>
Signature	<i>C. Mcneill</i>
	Date 5/3/2026

In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.

Guidance on

- **Action Planned:** This must be relevant to the requirement or recommendation. It must be measurable and focussed with a well-defined description of how the requirement/recommendation will be (or has been) met. Including the tasks and steps required.
- **Timescales:** for some requirements the timescale for completion is immediate. If you identify a requirement/recommendation timescale that you feel needs to be extended, include the reason why.
- Please do not name individuals or an easily identifiable person in this document. Use Job Titles.
- If you have any questions about your inspection, the requirements/recommendations or how to complete this action plan, please contact the lead inspector.

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