



Agenda

Title: Insights from PCPIP: Building on primary care improvement
 Location: Edinburgh International Conference Centre
 Date: Tuesday 24 February 2026
 Time: 9.30am-3:45pm

Aims:

- share key lessons from the Primary Care Phased Investment Programme (PCPIP),
- discuss how PCPIP learning can be used more widely in primary care, and
- consider priorities and next steps for improving primary care.

Time	Topic	Lead
09.30–10.00	Arrival, registration and coffee	
10.00–10.10	Welcome	Dr Paul Baughan <i>GP National Clinical Lead, Healthcare Improvement Scotland</i>
10.10–10.40	PCPIP findings	Belinda Robertson <i>Associate Director of Improvement Support, Healthcare Improvement Scotland</i> Melissa Dowdeswell <i>Director of Nursing & Integrated Care Healthcare Improvement Scotland</i>
10.40–11.15	PCPIP QI journey and panel: learning from demonstrator sites <ul style="list-style-type: none"> • NHS Shetland • Edinburgh City HSCP • NHS Borders • NHS Ayrshire and Arran 	April Masson <i>Portfolio Lead Primary Care, Healthcare Improvement Scotland</i> Demonstrator site representatives
11.15–11.35	Health equity: building on PCPIP	Dr Peter Cawston <i>GP Advisor Health Inequalities Clinical Faculty, HIS Primary Care Improvement Portfolio</i> Dr Marianne McCallum <i>GP Advisor Health Inequalities, Clinical Faculty, HIS Primary Care Improvement Portfolio</i>
11.35–11.50	Coffee, networking and transition to spotlight sessions	
11.50–12.50	Breakout session – round one	

- Does bigger mean better? Understanding continuity of care as MDTs expand
- Exploring skill mix within pharmacotherapy hubs and the impact this has on the pharmacotherapy teams
- CTAC Unlocked: What is key and what does the future hold

12.50–13.50	Networking lunch	
13.50–14.50	Breakout session – round two	
	<ul style="list-style-type: none"> • Does bigger mean better? Understanding continuity of care as MDTs expand • Exploring skill mix within pharmacotherapy hubs and the impact this has on the pharmacotherapy teams • CTAC Unlocked: What is key and what does the future hold 	
14.50–15.00	Transition to main room	
15.00–15.15	Scottish Government update	Professor Graham Ellis <i>Deputy Chief Medical Officer Scottish Government</i>
15.15–15.35	Future plans for HIS primary care	April Masson <i>Portfolio Lead Primary Care, Healthcare Improvement Scotland</i>
15.35–15.45	Thank you and close	Dr Paul Baughan <i>GP National Clinical Lead, Healthcare Improvement Scotland</i>