

## Action Plan

Service Name:	Elite Clinic of Aesthetics
Organisation Number:	02268
Service Provider:	Elite Clinic of Aesthetics Ltd
Address:	636 Alexandra Parade, Dennistoun, Glasgow, G31 3BT
Date Inspection Concluded:	11 November 2025

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
<p><b>Requirement 1:</b> The provider must ensure that the premises are kept clean and tidy at all times so they are suitable for the purpose of the independent healthcare service at all times (see page 10).</p> <p>Timescale – immediate</p> <p><i>Regulation 10(2)(a) The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011</i></p>	<p>The clinic is cleaned every the morning before we open by a cleaner, we then ensure that after every treatment the room is clean before the next client is seen. The waiting area is cleaned throughout the day at intermittent times.</p>		<p>Carly and debbie.  Independent cleaner</p>
<p><b>Requirement 2:</b> The provider must ensure that all patients have a complete and accurate patient care record (see page 10).</p>	<p>Consultation forms are sent to patients electronically before treatments are carried out.</p>		<p>Carly and debbie</p>

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<p>Timescale – immediate</p> <p><i>Regulation 4(1)</i> <i>The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011</i></p>			
<p><b>Requirement 3:</b> The provider must ensure that all medicine that is dispensed is correctly labelled (see page 10).</p> <p>Timescale – immediate</p> <p><i>Regulation 3(d)(iv)</i> <i>The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011</i></p>	<p>All prescription medication is delivered directly from a pharmacy were we would then check all labels match correct patient details. Labels are never removed from medication.</p>		<p>Carly and debbie</p>
<p><b>Requirement 4:</b> The provider must ensure that that medicine is stored in designated medical refrigerators at all times. No other items can be stored with medicine (see page 10).</p> <p>Timescale – immediate</p> <p><i>Regulation 3(d)(iv)</i> <i>The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011</i></p>	<p>We have 3 medical fridges which lock and we store medication only in these fridges.</p>		<p>Carly and debbie</p>

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<p><b>Recommendation a:</b> The service should implement a single system for recording care and treatments given to all of its patients (see page 10). Health and Social Care Standards: My life, my support. I have confidence in the organisation providing my care and support. Statement 4.27</p>	<p>We use aesthetic nurse to record all patient details, book appts, and send consultation forms</p>		<p>Carly and debbie</p>
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Name	D. Brannan
Designation	
Signature	Debbie brannan
Date	05/02/2026

- **Action Planned:** This must be a relevant to the requirement or recommendation. It must be measurable and focussed with a well-defined description of how the requirement/recommendation will be (or has been) met. Including the tasks and steps required.
- **Timescales:** for some requirements the timescale for completion is immediate. If you identify a requirement/recommendation timescale that you feel needs to be extended, include the reason why.
- Please do not name individuals or an easily identifiable person in this document. Use Job Titles.
- If you have any questions about your inspection, the requirements/recommendations or how to complete this action plan, please contact the lead inspector.

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