



Healthcare
Improvement
Scotland



Applying the new Essentials of Safe Care within Mental Health

SPSP Mental Health Programme

Leading quality health and care for Scotland



Welcome

Rachel King

Unit Head

Transformational Change Mental Health

Healthcare Improvement Scotland

Breakout session agenda

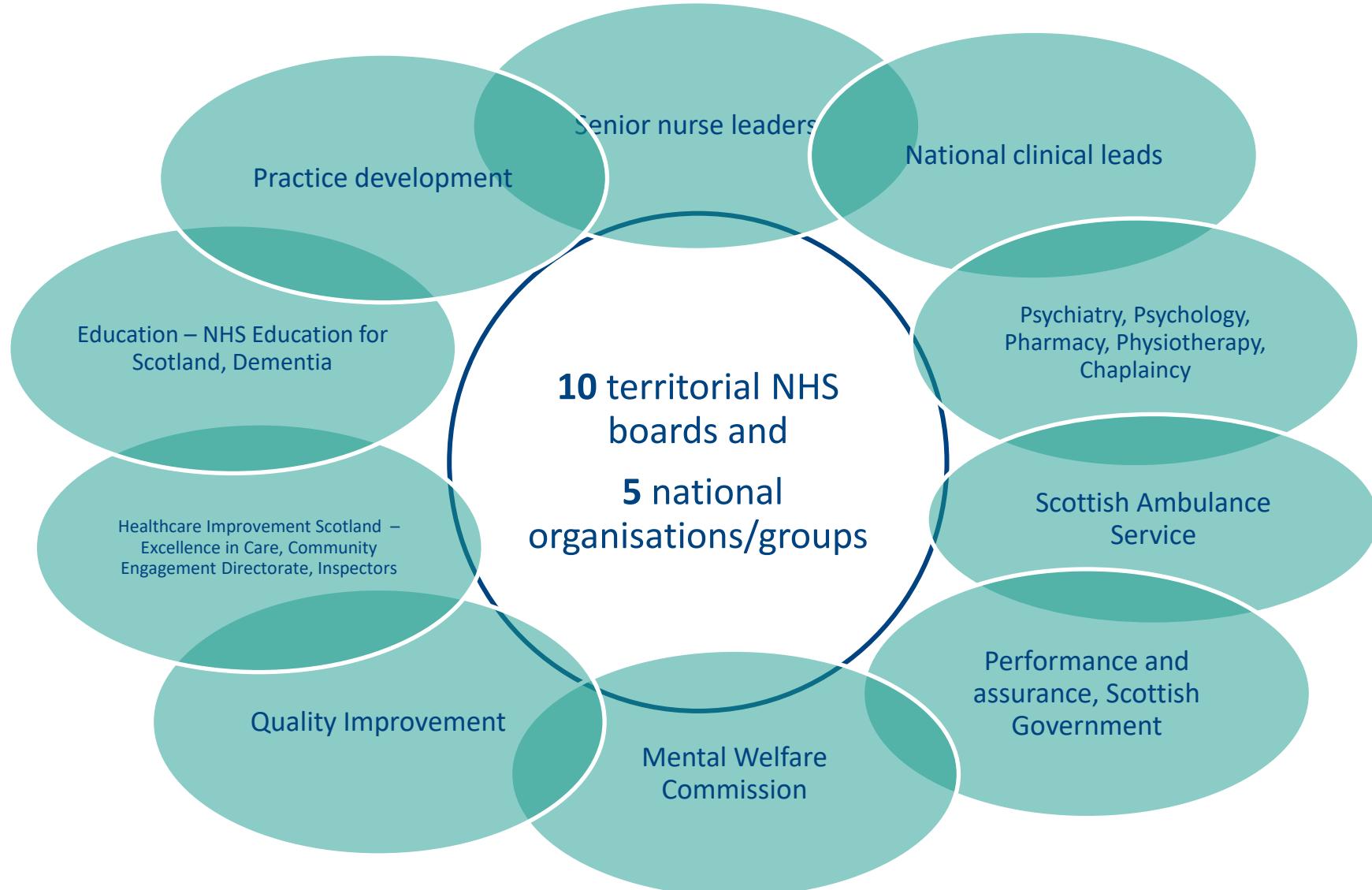
Time	Topic	Lead
13:35 – 13:45	Introduction and housekeeping	Rachel King
13:45 – 14:05	Presentation from NHS Grampian on their restructure of clinical governance within Aberdeenshire HSCP	Julia Wells and Vicky Henderson
14:05 – 14:15	Q&A with speakers	Scott McBride (facilitating room) Fiona Lacey (facilitating online)
14:15 – 14:20	Introduction to workshop	Rachel King /Scott McBride
14:20 – 14:45	Workshop Part 1: A people-led approach to the planning and delivery of safe care and Effective and inclusive communication	Rachel King Scott McBride Fiona Lacey Carina Bryce
14:45 – 15:00	Break	
15:00 – 15:25	Workshop Part 2: Leadership at all levels to support a culture of safety and Safe clinical and care processes	Rachel King Scott McBride Fiona Lacey Carina Bryce
15:35	Close	

Aims of the breakout

- Consider the impact of effective clinical governance on quality and safety of care
- Explore the new essentials of safe care drivers and change ideas, and how these can be applied in the context of mental health care settings
- Share examples of essentials of safe care improvement work from health boards



Who's here online and in the room?



Scottish Patient Safety Programme (SPSP)



**SPSP aims to improve
the safety and reliability
of care and reduce harm**

Core themes

Essentials of Safe Care

**SPSP Programme improvement focus
Perinatal, Paediatric, Adults in Hospital and
Mental Health**

SPSP Learning System

Key changes

Our Vision

The delivery of safe care, improving outcomes for every person, every time across health and care

New Focus

People Led , Inequalities, Clinical and Care Governance, Digital

Change at each level

Change Ideas developed at practitioner, service and organisational level

Readiness for change

Readiness for change assessment aligned to the Scottish Approach to Change

Essentials of Safe Care 2025



EoSC



Readiness
Tool

The delivery of safe care, improving outcomes for every person, every time across health and care

Our vision is

Delivered through ...

Which requires...

A people-led approach to the planning and delivery of safe care

Effective and inclusive communication

Leadership at all levels to support a culture of safety

Safe clinical and care processes

People and professionals are equal partners in shared decision making

Care and support is shaped to meet the needs of people

People, families, carers and staff are systematically listened to, and concerns are acted upon

Communication tailored to individual needs and preferences

People and teams feel safe and able to speak up

Team communication and collaboration

Leadership is compassionate and inclusive

Staff feel supported and valued

Learning system for continuous improvement

Everyone has the opportunity to learn and develop

Safe staffing and skill mix

Care is up to date and evidence based

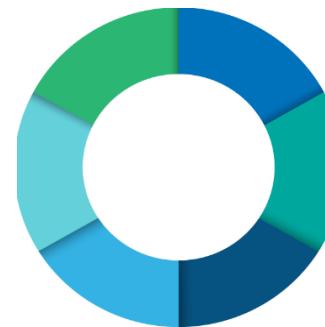
Clinical and care governance structures support safety

Information systems that work together

Essentials of Safe Care 2025 – how this maps to this mornings presentation

Our vision is	Delivered through ...	Which requires...
<p>The delivery of safe care, improving outcomes for every person, every time across health and care</p>	<p>A people-led approach to the planning and delivery of safe care</p>	<p>People and professionals are equal partners in shared decision making</p> <p>Care and support is shaped to meet the needs of people</p> <p>People, families, carers and staff are systematically listened to, and concerns are acted upon</p>
	<p>Effective and inclusive communication</p>	<p>Communication tailored to individual needs and preferences</p> <p>People and teams feel safe and able to speak up</p> <p>Team communication and collaboration</p>
	<p>Leadership at all levels to support a culture of safety</p>	<p>Leadership is compassionate and inclusive</p> <p>Staff feel supported and valued</p> <p>Learning system for continuous improvement</p> <p>Everyone has the opportunity to learn and develop</p>
	<p>Safe clinical and care processes</p>	<p>Safe staffing and skill mix</p> <p>Care is up to date and evidence based</p> <p>Clinical and care governance structures support safety</p> <p>Information systems that work together</p>

Governance in a HSCP system



Aberdeenshire
Health & Social Care
Partnership

Dr Julia Wells

Chief Nurse MHL for Grampian HSCPs

Vicky Henderson

Central AHSCP MHL Service Manager



Background

Grampian is a very complex health and social care system made up of:

- 3 HSCPs
- A total of 292 hospital beds across 5 sites
- All services are delegated across the 3 HSCP, with Royal Cornhill Hospital sitting within Aberdeen City HSCP, whilst financial authority remains within NHS Grampian



Aberdeenshire is a complex system again divided into:

- North
- Central
- South

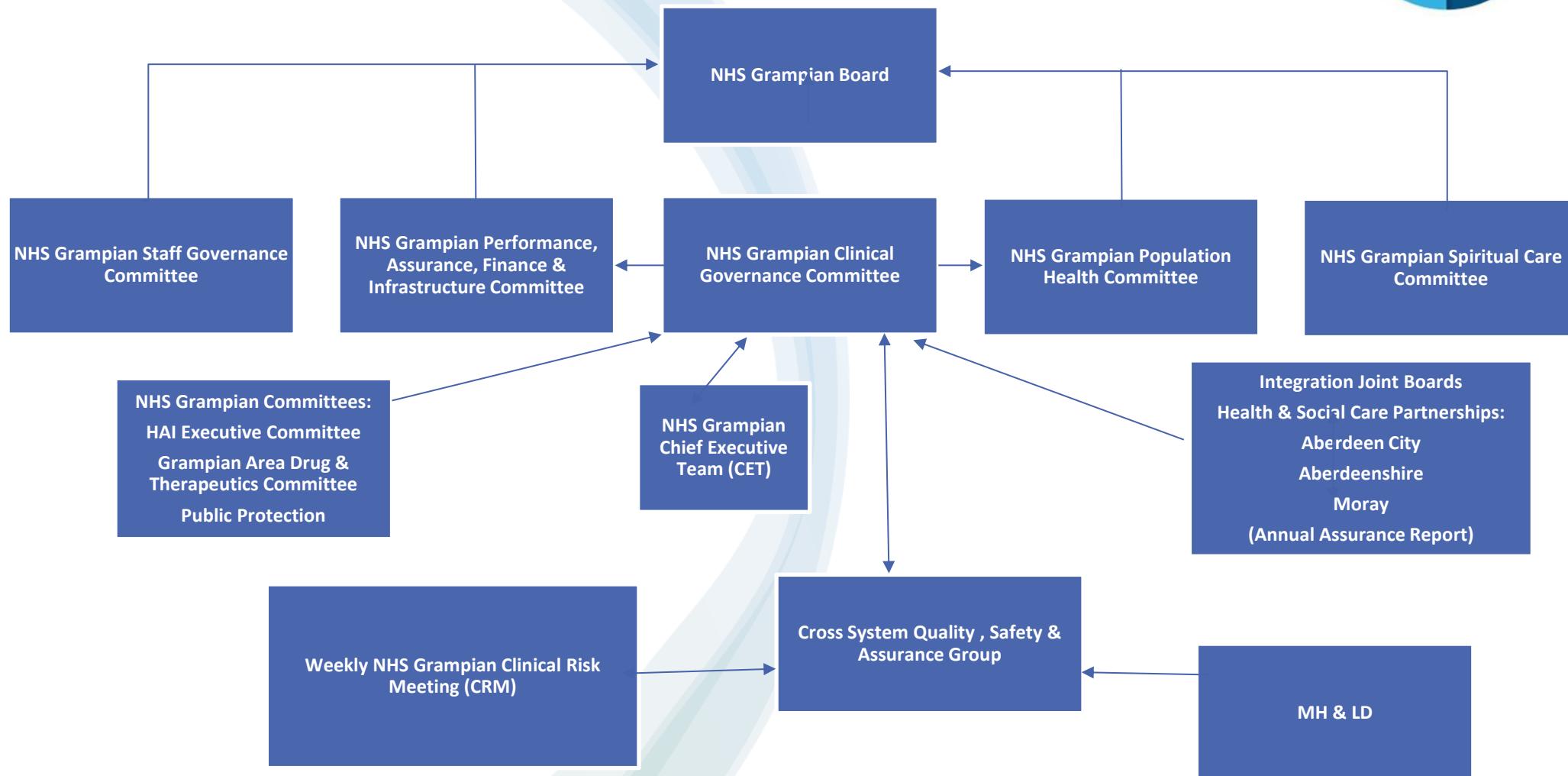
With each service currently managing MHLD Services per location



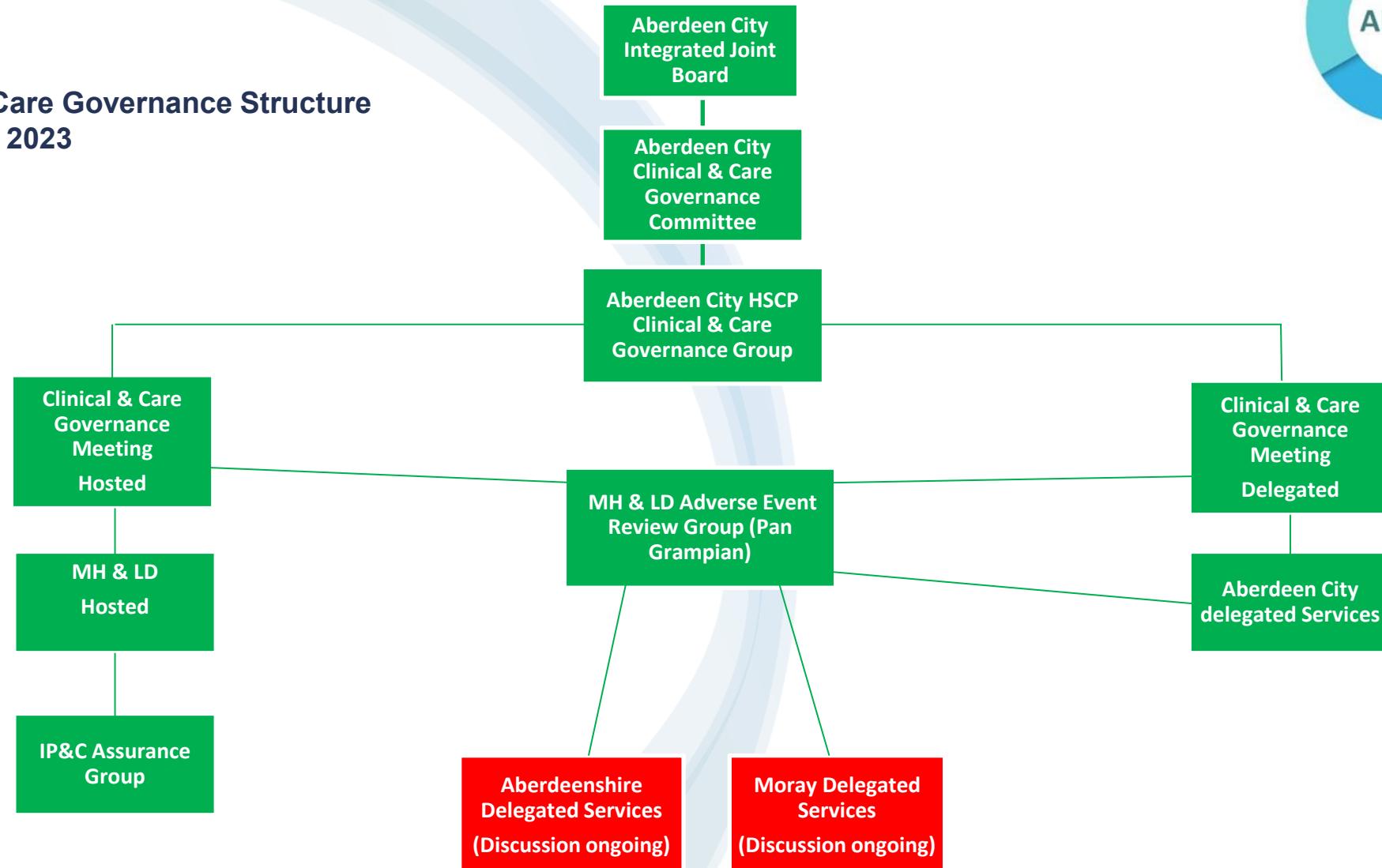
Range of services that there is responsibility for:

- Learning Disability – Health and Social Work
- Adult Mental Health – Health and Social Work
- Older Adult Mental Health – Health
- 2 x Inpatient Dementia Assessment Wards
- Drug and Alcohol Services
- Prison Health Care
- Psychology
- Medical staffing across – AMH, OAMH and LD
- Mental Health Officers

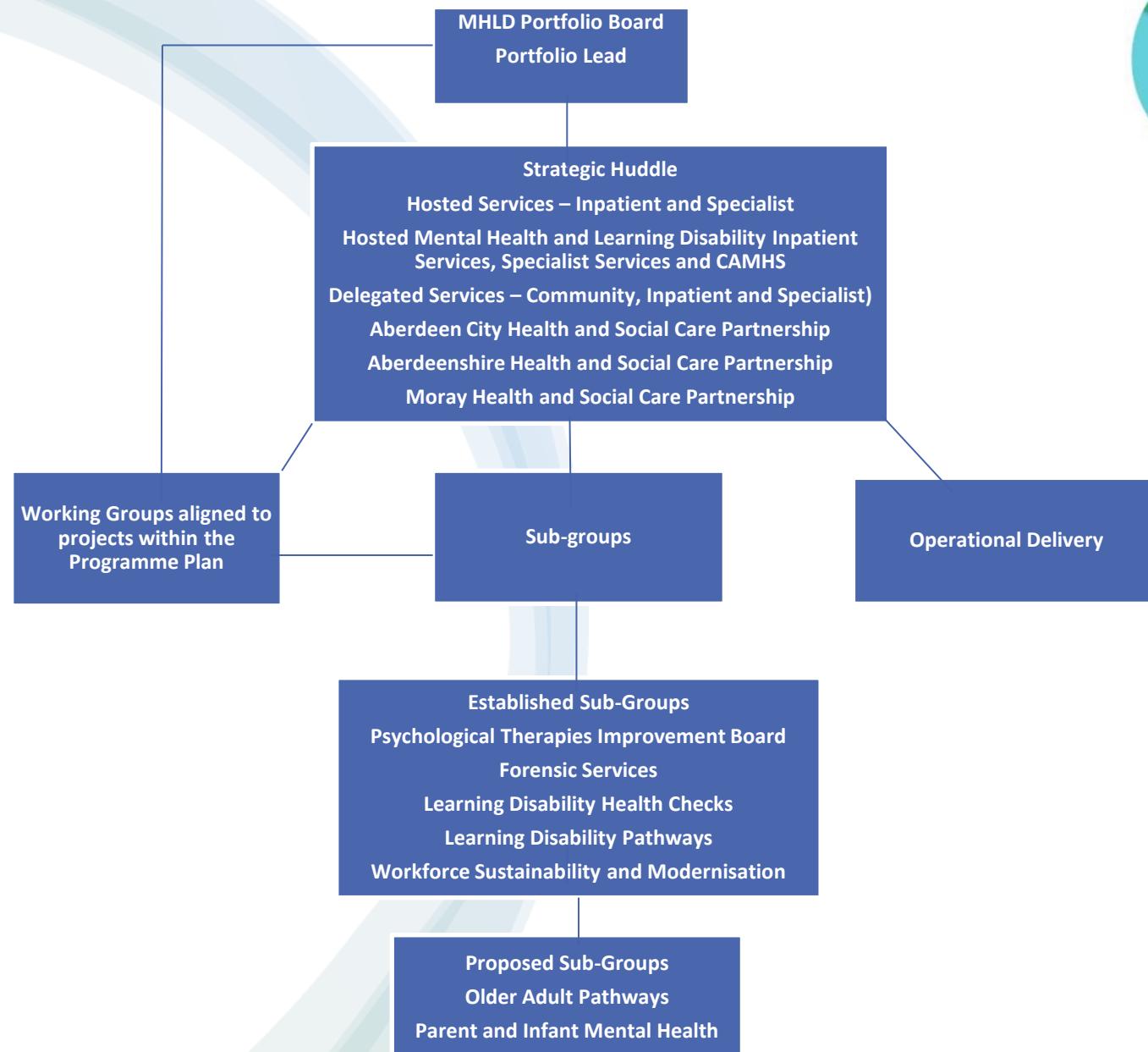
NHS Grampian Cross System Quality, Safety & Assurance Group ToR



MHLDs
Clinical & Care Governance Structure
September 2023



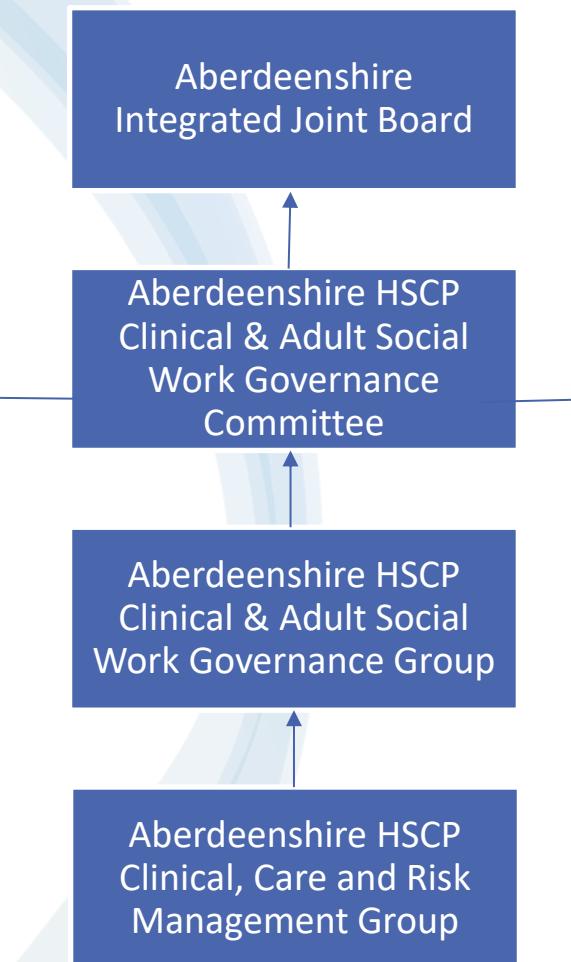
Grampian MHLDs Strategic Huddle ToR version 1.2 (May 2023)



Aberdeenshire HSCP Governance structure

Operational Working Groups

- Collaborative Care Home Support Team
- Clinical & Professional Oversight Group for Care at Home & Community Health
- Mental Health/ Learning Disabilities and Drug and Alcohol Services Governance
- Health & Safety Group
- Infection Prevention Control Operational Group
- Resilience Group
- Primary Care Services Group



Links to other Committees & Boards (via Lead Officers)

- NHS Grampian Clinical Governance Committee
- NHS Grampian Cross System Quality, Safety & Assurance Group
- NHS Grampian Clinical Risk Meeting (CRM)
- Aberdeenshire Council Communities Committee
- Adult Protection Committee
- Child Protection Committee
- Vaccination Transformation Board
- Violence Against Women Partnership
- Risk and Assurance Group
- Corporate Risk Management Steering Group (Council)
- Occupational Health and Safety Subgroup (Council)





Complexity

- No dedicated governance structure for MHLG in AHSCP from point of integration to 2022.
- Once a meeting structure set up people didn't understand the purpose
- Governance meeting stopped taking place as people didn't understand why needed therefore attendance and reporting reduced.
- Professional leads escalated concerns which led to the meeting being reinstated.



Challenges

- IT systems don't speak to each other to pull data, Social Work and NHS recording on different systems and access what not shared.
- No dedicated or shared business support time to gather data and present in reporting template
- The breadth of services discussed is wide ranging with various issues
- Time and capacity to be able to report.



What did we do to address?

- A workshop was held with our lead for governance in AHSCP and NHSG QIAT team with all key stakeholders, governance was explained, and participants were asked to identify how governance could be improved.
- This led to a functional model for reporting being trialled with positive results for the past two meetings.

Learning Disabilities, Adult Mental Health, Older Adult Mental Health and Drug and Alcohol Services.

- Leads for each functional service with others, devised the reporting template
- Professional leads support data gathering for the reporting template



What did we do to address? (continued)

- At the same time, the lead for governance set up a workshop for all leads in AHSCP to attend to ensure everyone was on the same page for reporting requirements.
- A pan Grampian oversight assurance meeting was formed for the 3 HSCPs to feed into
- This pan Grampian oversight feeds into the Grampian MHLD board, which will be the three Chief Officers in main attending for cross system oversight and assurance.

Thank you