

Leadership at all levels to support a culture of safety

	Practitioner	Team	Organisation
Leadership is compassionate and inclusive	Practice compassionate leadership behaviours, including reflection	Visible and present leadership, for example leadership walkrounds at team, locality and strategic levels	Share vision and invite inclusive and diverse perspectives in co-design of improvements
Staff feel supported and valued	Local processes to celebrate success	Access to regular senior support, focused on wellbeing, job satisfaction and professional development	Process to invite, listen to and act on the experiences, questions and ideas of staff, people, carers and families to improve care
Learning system for continuous improvement	Share opportunities for improvement and collaborate on testing changes	Regular multidisciplinary huddles to review local data and prioritise improvement actions	Process to understand and share system learning from bright spots and adverse events
Everyone has the opportunity to learn and develop	Informal peer networking, for example on shared improvement focus	Regular education and simulation focused on local safety priorities	Map capacity and capability for change and improvement to local safety priorities