

Improvement Action Plan

Healthcare Improvement Scotland:

Unannounced acute hospital safe delivery of care follow up inspection

Golden Jubilee University National Hospital, NHS Golden Jubilee

2 September 2025

Improvement Action Plan Declaration

It is the responsibility of the NHS board Chief Executive and NHS board Chair to ensure the improvement action plan is accurate and complete and that the actions are measurable, timely and will deliver sustained improvement. Actions should be implemented across the NHS board, and not just at the hospital inspected. By signing this document, the NHS board Chief Executive and NHS board Chair are agreeing to the points above. A representative from Patient/Public Involvement within the NHS should be involved in developing the improvement action plan.

NHS board Chair NHS board Chief Executive

Signature:

Date:

Signature:

Full Name:

Susan Douglas-Scott

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10 October 25

Full Name: Carolynne O'Connor

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Date: 10 October 2025

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Ref:	Action Planned	Timescale	Responsibility for	Progress	Date
		to meet	taking action		Completed
		action			
1.	Ongoing review of clinical areas to prioritise areas for	Ongoing rolling	J. Scott		
	planned refurbishment work. This is monitored through	refurbishment			
	the Strategic Capital Group.	– no end date			