

## **Action Plan**

Service Name:	DentOutline	
Organisation Number:	01760	
Service Provider:	Dan Doru Topala	
Address:	GF North, 3 Ponton Street, Edinburgh, EH3 9QQ	
Date Inspection Concluded:	27 July 2025	

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
Requirement 1: The provider must ensure that all treating clinicians are appropriately trained in the safe and effective use of the intraoral X-ray machine and the reporting of X-ray and 3D X-ray images (see page 10).  Timescale – by 26 November 2025  Regulation 12(c)(ii) The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services)  Regulations 2011	Currently, we are not taking CBCT scans.  When it will be the case, I will undertake the course with JM Radiology for 3D exposures.	Done	Dr. Dan Topala
Requirement 2: The provider must improve the standard of record keeping to ensure all patient care records contain appropriate details about patient assessment, treatment,	The new dental practice management software is operational starting the 15 <sup>th</sup> of September, all requirements are met (starting the 15 <sup>th</sup> of September all patient care records contain appropriate details	Done	Dr. Dan Topala

File Name: IHC Inspection Post Inspection - Action Plan	Version: 1.1	Date: 8 March 2023	
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medicines administered, aftercare advice and reporting of X-ray images (see page 12).  Timescale – by 20 October 2025	about patient assessment, treatment, medicines administered, charting, aftercare advice and reporting of X-ray images, as required).		
Regulation 4(2) The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011			
This was previously identified as a requirement in the March 2025, May 2024 and May 2022 inspection reports for DentOutline.			
An Improvement Notice has been served on the provider in relation to this requirement.			
Requirement 3: The provider must ensure that all patient information, X-ray images and photographs are stored securely on clinic devices to ensure appropriate data security can be maintained (see page 12).	All patients data are securely stored, password protected. No personal devices are used.	Done	Dr. Dan Topala
Timescale – immediate			
Regulation 4 The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011			

File Name: IHC Inspection Post Inspection - Action Plan	Version: 1.1	Date: 8 March 2023	
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Produced by: IHC Team	Page:2 of 4	Review Date:	
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<b>Recommendation a</b> : The service should obtain an additional smaller sized sensor and rectangular collimator for the intraoral machine (see page 9).	The rectangular collimator for Dexis Focur was already ordered from Wrights Cotrell.	Done	Dr. Dan Topala
Health and Social Care Standards: My support, my life. I experience a high quality environment if the organisation provides the premises. Statement 5.18			

Name	Dan Topala			
Designation	Practice Principal			
Signature	Dan Topala	Date	17.09.2025	

## Guidance on completing the action plan.

- **Action Planned**: This must be a relevant to the requirement or recommendation. It must be measurable and focussed with a well-defined description of how the requirement/recommendation will be (or has been) met. Including the tasks and steps required.
- **Timescales:** for some requirements the timescale for completion is immediate. If you identify a requirement/recommendation timescale that you feel needs to be extended, include the reason why.
- Please do not name individuals or an easily identifiable person in this document. Use Job Titles.
- If you have any questions about your inspection, the requirements/recommendations or how to complete this action plan, please contact the lead inspector.

File Name: IHC Inspection Post Inspection - Action Plan	Version: 1.1	Date: 8 March 2023
template AP		
Produced by: IHC Team	Page:3 of 4	Review Date:
Circulation type (internal/external): Internal/External		



File Name: IHC Inspection Post Inspection - Action Plan	Version: 1.1	Date: 8 March 2023	
template AP			
Produced by: IHC Team	Page:4 of 4	Review Date:	
Circulation type (internal/external): Internal/External			