

Action Plan

Service Name:	V Medical Aesthetics, Glasgow
Service number:	01606
Service Provider:	V Medical Aesthetics Limited
Address:	Flat 22, 600 Hillpark Drive, Glasgow, G43 2PX
Date Inspection Concluded:	25 May 2022

Requirements and Recommendations	Action Planned	Timescale	Responsible person
Requirement 1 – The provider must ensure any staff working in the service, including staff working under practicing privileges, are safely recruited.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach
Recommendation a – The service should develop a more structured approach for recording and evaluating patient feedback, and using the outcomes to improve the service.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach
Recommendation b – The service should ensure that information about how to make a complaint about the service is easily accessible for patients.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach
Recommendation c – The service should develop a risk register to support the management and review of identified risks.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach
Recommendation d – The service should ensure patients' GP contact details and consent to share information with other healthcare professionals are documented in the patient care record.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach

File Name: 20190121 Action Plan Template	Version: 1.0	Date: 21 January 2019
Produced by: IHC Team	Page:1 of 2	Review Date:
Circulation type (internal/external): Internal/External		

Recommendation e – The provider must ensure any staff working in the service, including staff working under practicing privileges, are safely recruited.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach
Recommendation f –The service should implement a staff learning and development policy which should include a learning development plan.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach
Recommendation g – The service should formally record the minutes of any meetings to ensure all contributions and decisions are captured and actioned. This should include a documented action plan highlighting those responsible for any actions to be taken forward.	To implement with immediate effect	1-2 weeks	Vimbayi kabasa-Cattanach

Name	Vimbavi Kabasa-Cattanach		
Designation	Service Provider		
Signature	Vimbayi Kabasa-Cattanach	Date	6/7/22

In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.