

Action Plan

Service Name:	DentOutline
Organisation Number:	01760
Service Provider:	DentOutline
Address:	GF North, 3 Ponton Street, Edinburgh, EH3 9QQ
Date Inspection Concluded:	11 March 2025

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
<p>Requirement 1: The provider must ensure that the operator selects equipment and methods to ensure that, for each exposure, the dose of ionising radiation to the patient is as low as reasonably practicable and consistent with the intended diagnostic purpose. This must be done in consultation with the provider's appointed medical physics expert (see page 11).</p> <p>Timescale – immediate</p> <p><i>Regulation 3(a) The Healthcare Improvement Scotland (Requirements as to Independent Health Care Services) Regulations 2011</i></p>	<p>The equipment in the X-ray room will be changed by the end of May 2025 as follows:</p> <ol style="list-style-type: none"> 1. A CBCT + OPG will be installed (Dexis EX) 2. An intra-oral X-ray device will be installed (Dexis Focus and IXS sensor) 3. Both equipments will be integrated in the new Dental Software (Dental Plus or iSmile) 4. The MPE will be consulted at installation <p>The installation is subject to the provider (Wrights Dental) availability. The contract was signed and paid for in April 2025.</p>	<p>The installation is subject to the provider, hopefully they will honor the contract as agreed (end of May 2025)</p>	<p>Practice Principal</p>

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<p><i>Regulation 12(3) and Regulation 14 The Ionising Radiation (Medical Exposure) Regulations 2017</i></p> <p>This was previously identified as a requirement in the May 2024 inspection report for DentOutline.</p>			
<p>Requirement 2: The provider must demonstrate the criteria used by the practitioner to justify radiation exposures, particularly when using equipment and techniques that do not align with UK good practice guidelines. These must support the provider’s clinical approach to diagnosis and treatment and demonstrate how radiation exposures will be kept as low as reasonably practicable (see page 11).</p> <p>Timescale – by 11 August 2025</p> <p>Regulation 11(1)(b) The Ionising Radiation (Medical Exposure) Regulations 2017</p>	An intra-oral X-ray device will be installed (Dexis Focus and IXS sensor) to ensure the exposure will be kept alarp	End of May 2025	Practice principal
<p>Recommendation a: The service should develop a formalised strategy that sets out its vision, purpose, aims and objectives. It should also identify key performance indicators to help it achieve its aims and objectives, and a process for monitoring and measuring these (see page 9).</p> <p>Health and Social Care Standards: My support, my life. I have confidence in the</p>	Recommended strategy will be implemented.	15 th of November 2025	Practice Manager
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<p>organisation providing my care and support. Statement 4.19</p> <p>This was previously identified as a recommendation in the May 2024 inspection report for DentOutline.</p>			
<p>Recommendation b: The service should develop and implement a patient participation policy that sets out a structured way for obtaining patient feedback and using the feedback to improve the service (see page 10).</p> <p>Health and Social Care Standards: My support, my life. I have confidence in the organisation providing my care and support. Statement 4.8</p> <p>This was previously identified as a recommendation in the May 2024 and May 2022 inspection reports for DentOutline.</p>	<p>Please see error report, waiting for detailed instructions.</p>		
<p>Recommendation c: The service should consider moving to a single patient care record system for storing patient information (see page 14).</p> <p>Health and Social Care Standards: My support, my life. I have confidence in the organisation providing my care and support. Statement 4.11</p>	<p>After the X-ray equipment will be installed, a new dental software will be in place (Dental Plus or iSmile), whichever integrates better the X-Ray software (DTX Studio)</p>	<p>15th of November 2025</p>	<p>Practice Principal</p>

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This was previously identified as a recommendation in the May 2024 and May 2022 inspection reports for DentOutline.			
<p>Recommendation d: The service should further develop its programme of regular audits to cover key aspects of care and treatment. Audit results should be documented, and action plans implemented (see page 14).</p> <p>Health and Social Care Standards: My support, my life. I have confidence in the organisation providing my care and support. Statement 4.19</p> <p>This was previously identified as a recommendation in the May 2024 and May 2022 inspection reports for DentOutline.</p>	Regular audits will be implemented	15 th of November 2025	Practice Manager
<p>Recommendation e: The service should develop and implement a quality improvement plan to formalise and direct the way it drives and measures improvement (see page 14).</p> <p>Health and Social Care Standards: My support, my life. I have confidence in the organisation providing my care and support. Statement 4.19</p>	Quality improvement plan will be developed	15 th of November 2025	Practice Manager

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This was previously identified as a recommendation in the May 2024 and May 2022 inspection reports for DentOutline.

Name

Dr. Dan Topala

Designation

Practice Principal

Signature

Dr. Dan Topala

Date

06.05.2025

Guidance on completing the action plan.

- **Action Planned:** This must be a relevant to the requirement or recommendation. It must be measurable and focussed with a well-defined description of how the requirement/recommendation will be (or has been) met. Including the tasks and steps required.
- **Timescales:** for some requirements the timescale for completion is immediate. If you identify a requirement/recommendation timescale that you feel needs to be extended, include the reason why.
- Please do not name individuals or an easily identifiable person in this document. Use Job Titles.
- If you have any questions about your inspection, the requirements/recommendations or how to complete this action plan, please contact the lead inspector.

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