

Action Plan

Service Name:	The Ever Clinic
Service number:	00877
Service Provider:	The Ever Clinic Ltd
Address:	29 Queens House, St Vincent Place, Glasgow G31 2DT
Date Inspection Concluded:	21 February 2022

Requirements and Recommendations	Action Planned	Timescale	Responsible person
Requirement 1: The provider must ensure that annual staff performance and development reviews are documented and include staff aims and expectations.	Planned for later in April – made aware at inspection	End of April	JT
Recommendation a: The service should continue to develop it's programme of clinical audits to include patient care records and clinical practice.	Continued efforts and refining of more data	Continuing	JT

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Recommendation b: The service should develop and implement a quality improvement plan to formalise and direct the way it drives and measures improvement.	Continued quality improvement at monthly management meetings.	Continual	JT
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Name	<input type="text" value="Jonathan Toye"/>		
Designation	<input type="text" value="Clinic Owner"/>		
Signature	<input type="text" value="J. Toye"/>	Date	<input type="text" value="05 / 04 / 2022"/>
In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.			