

Action Plan

Service Name:	Solasta Aesthetics
Service number:	01413
Service Provider:	Solasta Aesthetics Ltd
Address:	Finlayson Street Surgery, Finlayson Street, Fraserburgh, Aberdeenshire AB43 9JW
Date Inspection Concluded:	25 February 2022

Requirements and Recommendations	Action Planned	Timescale	Responsible person
Requirement 1: The provider must develop effective systems that demonstrate the proactive management of risks to patients and staff.	Develop a risk management procedure. Eg Risk register Risk Assessment Accident Incident Investigation Procedure	Immediate	Dr. G Noble
Requirement 2: The provider must arrange for all hazardous waste produced by the service to be segregated and disposed of safely in line with national waste legislation.	Purple bins are now already in place as recommended	Immediate	Dr. G Noble

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Recommendation a: The service should develop cleaning schedules for the general environment and patient equipment in line with best practice guidance.	Formulate a cleaning schedule and record in it after each clinic	1 month	Dr. G Noble
Recommendation b: The service should develop a programme of regular audits to cover key aspects of care and treatment. Audits should be documented and action plans implemented.	Carry out an audit at least one a year on various aspects of career treatment	1 year	Dr G Noble
Recommendation c: The service should implement a Health and Safety Executive compliant accident and incident book to ensure information is recorded in a robust way.	Purchase a HSE complaint accident/incident book	1 month	Dr G Noble
Recommendation d: The service should record the contact details of patients' next of kin and GP in the patient care record.	Record Next of Kin & GP Details in medical records	Immediate	Dr G Noble
Recommendation e: The service should record consent to share information with the service users GP in the patient care record.	Record in medical records	Immediate	Dr G Noble

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Recommendation f: The service should develop and implement a quality improvement plan which should be informed from audits and risk assessments and patient feedback to formalise and direct the way it drives and measures improvements.

Continue to gather patient feedback as well as carry out audits and from this develop a quality improvement plan

Name	Gayle Noble			
Designation	Aesthetic Doctor (GP)			
Signature	Gayle Noble	Date	10 / 04 / 2022	
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1 year

Dr G Noble

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