

Action Plan

Service Name:	Rejuvenate Clinic
Service number:	01709
Service Provider:	Rejuvenate Medical Clinic Ltd
Address:	4 York Place, Perth, PH2 8EP
Date Inspection Concluded:	26 January 2023

Requirements and Recommendations	Action Planned	Timescale	Responsible person
Requirement 1: The provider must review systems, processes and procedures to ensure all aspects of laser safety in the service are managed (see page 11). Timescale – immediate	LPA has a visit planned for 27/4/2023 to review systems, processes and procedures. New LPA contract in place for the next three years	Visit booked for 27/4/23	Susan White
Recommendation a: The service should produce evidence to support dates identified in the annual audit process. This should include evidence based on the regular audits taking place in the service. This should include information on key aspects of care and treatment (see page 11).	Audit programmes and processes will continue to be developed within the service.	Ongoing	Susan White

Recommendation b: The service should ensure that each patient care record documents when aftercare information is given to the patient (see page 13).	As shown at the time of inspection aftercare is documented within the consent form of some treatments. We have, since inspection taken steps to ensure that all aftercare is routinely noted in clinician notes alongside other methods currently used. Patient record audits will be carried out routinely to check this.	Implemented and ongoing	Susan White
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Name	<input type="text" value="Susan White"/>		
Designation	<input type="text" value="Clinic Owner /Manager"/>		
Signature	<input type="text" value="Susan White"/>	Date	<input type="text" value="21/3/23"/>

In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.