

## Action Plan

Service Name:	HLH Aesthetics
Service number:	01101
Service Provider:	Heather Hynd
Address:	Alness Pharmacy, 12-14 High Street, Alness, Ross-Shire, IV17 0PS
Date Inspection Concluded:	11 November 2020

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
<b>Recommendation a)</b> The service should carry out infection prevention and control audits. Audits should be documented and improvement actions implemented (see page 8).	I already have covid 19 consent forms. I will audit this and do further post treatment covid screens to ensure that I am aware of any clients that may show symptoms up to a week-10 days after treatment.  I can do this by collating my data and recording it. I will also stay current with all government guidelines	Ongoing audits, but 6months for the first one. A long date, due to not being open as much	Heather Hynd

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**Recommendation b)**

The service should provide patients with written information about COVID-19 risks and precautions, following their appointment (see page 8).

Name

Heather Hvnd

Designation

Aesthetics Practitioner

Signature

*HL Hvnd*

Date

26 / 01 /2021

**In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.**