

## **Action Plan**

Service Name:	FTT Skin Clinics (Inverness)	
Service number:	00929	
Service Provider:	FTT Skin Limited	
Address:	c/o Hair Directory, 57 Harbour Road, Inverness IV1 1UF	
Date Inspection Concluded:	06 November 2020	

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
<b>Recommendation a:</b> The service should provide patients with COVID-19 information before attending their appointment.	Increased detail in both the COVID19 Patient consent. Also added a COVID boiler plate to all appt email reminder.	Completed	John Traill

Name	John Traill				
Designation	Director				
Signature	John Traill	Date	15 / 12 /20		
Circulation type (internal/external): Internal/External					



In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.

File Name: 20190121 Action Plan Template	Version: 1.0	Date: 21 January 2019			
Produced by: IHC Team	Page:2 of 2	Review Date:			
Circulation type (internal/external): Internal/External					