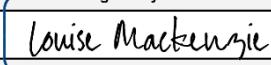




## Action Plan

Service Name:	Esthetique (Inverness) Ltd
Service number:	01227
Service Provider:	Esthetique (Inverness) Ltd
Address:	Bannatyne Health Club and Spa, Inshes Retail and Leisure Park, Sir Walter Scott Drive, Inverness IV2 3TW
Date Inspection Concluded:	30 September 2021

Requirements and Recommendations	Action Planned	Timescale	Responsible person
<b>Recommendation a:</b> The service should develop and implement a quality improvement plan to formalise and direct the way it drives and measures improvement.	A quality improvement plan will be implemented to further develop the service with continuous improvement.	One month	Lindsay Chapman

Name	<input type="text" value="Louise MacKenzie"/>
Designation	<input type="text" value="Aesthetic Practitioner"/>
Signature	<div style="display: flex; align-items: center;"> <div style="border: 1px solid black; padding: 5px; margin-right: 10px;"> <small>DocuSigned by:</small>    <small>B633EBEC703849D...</small> </div> <div style="text-align: right;">           Date <input type="text" value="11/5/2021"/> </div> </div>

**In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.**

File Name: 20190121 Action Plan Template	Version: 1.0	Date: 21 January 2019
Produced by: IHC Team	Page:1 of 2	Review Date:
Circulation type (internal/external): Internal/External		



File Name: 20190121 Action Plan Template	Version: 1.0	Date: 21 January 2019
Produced by: IHC Team	Page:2 of 2	Review Date:
Circulation type (internal/external): Internal/External		