

Action Plan

Service Name:	CSFineLineAesthetics Ltd
Service Number:	02029
Service Provider:	CSFineLineAesthetics Ltd
Address:	12 Newlyn Drive, Melrose, TD6 9RF
Date Inspection Concluded:	09 May 2023

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
Recommendation a: The service should ensure Botulinum toxin is used in line with the manufacturer's and best practice guidance (see page 11).	Update clinic medicines management and best practice policy to reflect patients are provided with information to be able to be engaged in their treatment plans and be able to make an informed choice on the dilution used for botulinum toxin, including manufacturers recommended 0.9% normal saline and industry best practice and training providers recommended use of bacteriostatic saline.	Complete	Carol Smith

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
Recommendation b: The service should ensure it has documented fully, all discussions with the patient in the patient care record when using a medicine outside	Have amended written documentation and now discuss with patient's choice of diluent to be used including information and rationale for use.	Completed	Carol Smith

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of the manufacturer's guidelines (see page 12).

Name

Carol Smith

Designation

Director

Signature

C.Smith

Date

29/06/2023 / /

Guidance on completing the action plan.

- **Action Planned:** This must be a relevant to the requirement or recommendation. It must be measurable and focussed with a well-defined description of how the requirement/recommendation will be (or has been) met. Including the tasks and steps required.
- **Timescales:** for some requirements the timescale for completion is immediate. If you identify a requirement/recommendation timescale that you feel needs to be extended, include the reason why.
- Please do not name individuals or an easily identifiable person in this document. Use Job Titles.
- If you have any questions about your inspection, the requirements/recommendations or how to complete this action plan, please contact the lead inspector.

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