

Single Point of Contact scalability assessment evidence review bibliography

03/02/2025

-
1. Chan RJ, Milch VE, Crawford-Williams F, Agbejule OA, Joseph R, Johal J, et al. Patient navigation across the cancer care continuum: An overview of systematic reviews and emerging literature. *CA Cancer J Clin.* 2023;73(6):565-89.
 2. Freeman HP, Rodriguez RL. History and principles of patient navigation. *Cancer.* 2011;117(15 Suppl):3539-42.
 3. Budde H, Williams GA, Winkelmann J, Pfirter L, Maier CB. The role of patient navigators in ambulatory care: overview of systematic reviews. *BMC Health Serv Res.* 2021;21(1):1166.
 4. Bush ML, Kaufman MR, Shackelford T. Adherence in the Cancer Care Setting: a Systematic Review of Patient Navigation to Traverse Barriers. *J Cancer Educ.* 2018;33(6):1222-9.
 5. Bernardo BM, Zhang X, Beverly Hery CM, Meadows RJ, Paskett ED. The efficacy and cost-effectiveness of patient navigation programs across the cancer continuum: A systematic review. *Cancer.* 2019;125(16):2747-61.
 6. Gabitova G, Burke NJ. Improving healthcare empowerment through breast cancer patient navigation: a mixed methods evaluation in a safety-net setting. *BMC Health Serv Res.* 2014;14:407.
 7. Hariton E, Locascio JJ. Randomised controlled trials - the gold standard for effectiveness research: Study design: randomised controlled trials. *BJOG.* 2018;125(13):1716.
 8. Ramirez AG, Munoz E, Long Parma D, Perez A, Santillan A. Quality of life outcomes from a randomized controlled trial of patient navigation in Latina breast cancer survivors. *Cancer Med.* 2020;9(21):7837-48.
 9. Ferrante JM, Chen PH, Kim S. The effect of patient navigation on time to diagnosis, anxiety, and satisfaction in urban minority women with abnormal mammograms: a randomized controlled trial. *J Urban Health.* 2008;85(1):114-24.
 10. Fiscella K, Whitley E, Hendren S, Raich P, Humiston S, Winters P, et al. Patient navigation for breast and colorectal cancer treatment: a randomized trial. *Cancer Epidemiol Biomarkers Prev.* 2012;21(10):1673-81.
 11. Post DM, McAlearney AS, Young GS, Krok-Schoen JL, Plascak JJ, Paskett ED. Effects of Patient Navigation on Patient Satisfaction Outcomes. *J Cancer Educ.* 2015;30(4):728-35.
 12. Wells KJ, Campbell K, Kumar A, Clark T, Jean-Pierre P. Effects of patient navigation on satisfaction with cancer care: a systematic review and meta-analysis. *Support Care Cancer.* 2018;26(5):1369-82.
 13. Chen M, Wu VS, Falk D, Cheatham C, Cullen J, Hoehn R. Patient Navigation in Cancer Treatment: A Systematic Review. *Curr Oncol Rep.* 2024;26(5):504-37.

14. Carter N, Valaitis RK, Lam A, Feather J, Nicholl J, Cleghorn L. Navigation delivery models and roles of navigators in primary care: a scoping literature review. *BMC Health Serv Res*. 2018;18(1):96.
15. Lopez D, Pratt-Chapman ML, Rohan EA, Sheldon LK, Basen-Engquist K, Kline R, et al. Establishing effective patient navigation programs in oncology. *Support Care Cancer*. 2019;27(6):1985-96.
16. Watson LC, Vimy K, Anderson J, Champ S, Delure A. Developing a Provincial Cancer Patient Navigation Program Utilizing a Quality Improvement Approach. Part Three: Evaluation and Outcomes. *Can Oncol Nurs J*. 2016;26(4):276-85.
17. Kline RM, Rocque GB, Rohan EA, Blackley KA, Cantril CA, Pratt-Chapman ML, et al. Patient Navigation in Cancer: The Business Case to Support Clinical Needs. *J Oncol Pract*. 2019;15(11):585-90.