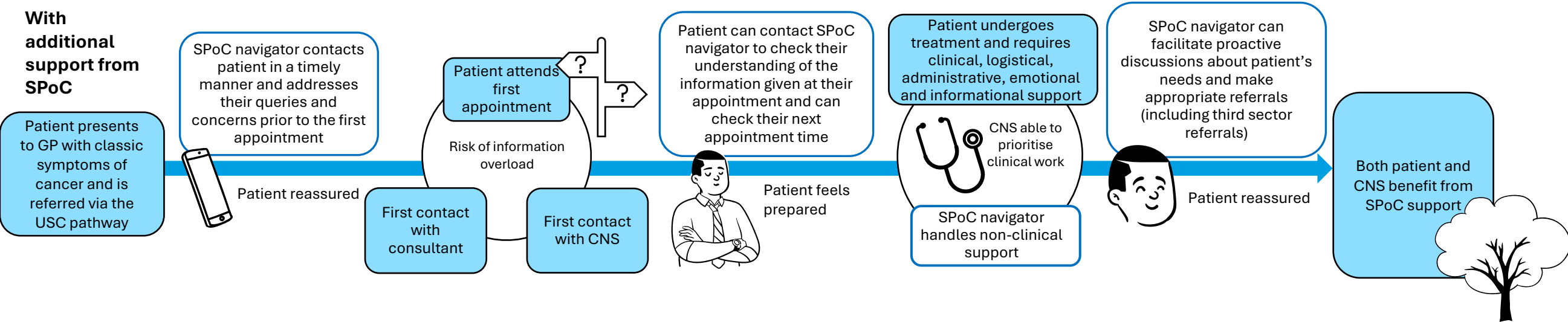
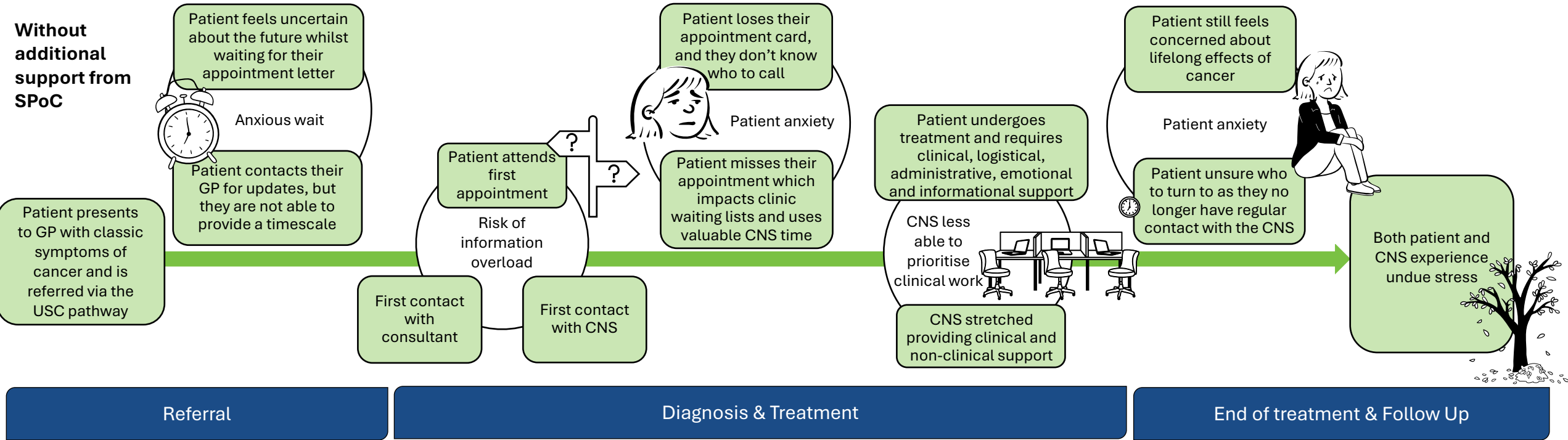


# Patient Journey



## Notes

This visual represents fictional patient pathways with and without additional support from SPoC. The pathways are based upon Healthcare Improvement Scotland's discussions with patients and staff regarding their experience of SPoC.

## Acknowledgements

We would like to thank all the teams for sharing their SPoC delivery model with Healthcare Improvement Scotland to be used within this visual.



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