

Action Plan

Service Name:	Eden Medical Aesthetics Limited
Service number:	01936
Service Provider:	Eden Medical Aesthetics Limited
Address:	2 Edinburgh Road, Lauder, TD2 6TW
Date Inspection Concluded:	06 December 2023

Requirements and Recommendations	Action Planned	Timescale	Responsible Person
<p>Requirement 1: The provider must ensure that a responsible healthcare professional is able to prescribe and administer prescription-only medicines as part of a response to complications and/or an emergency situation, if required (see page 14).</p> <p>Timescale – by 19 February 2024</p>	<p>Both aesthetics practitioners are fully trained in the identification of vascular occlusion and the administration of hyalase in both emergency and elective situations. Further to that both aesthetic practitioners are fully trained in patch testing prior to treatment using hyalase. Prescriber will be available further to that both aesthetics practitioners intend to undertake the v300 independent nurse prescribing course. However, they are currently prohibited from undertaking the V300 until a full inspection report is provided by HIS. We were unable to obtain this from HIS for a January start so we will now look to a September 2024 start date. The requirement for a HIS audit is in line with university and NMC guidance. A matter already discussed with HIS by clinic directors.</p>	Sep 24	Aesthetic practitioner

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<p>Requirement 2: The provider must ensure that all staff with practicing privileges have contracts in place to ensure safe delivery of care with individual responsibility and accountability clearly identified (see page 18).</p> <p>Timescale – by 19 February 2024</p>	<p>Formal written contract To be signed between NP Hazel Prentice & Eden Medical Aesthetics Ltd for prescribing services & responsibilities. This will be uploaded to HIS portal</p>	<p>Prior to 19 <u>february</u> 2024</p>	<p>Directors</p>
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Requirements and Recommendations	Action Planned	Timescale	Responsible Person
<p>Recommendation a: The service should keep a record of all staff meetings and any actions arising from them (see page 10).</p>	<p>Half yearly recorded staff meetings With formal minutes to include business discussed and any action required as a result. Regular informal discussions re individual patient care and treatment plans to continue on an ongoing daily basis</p>	<p>Immediate effect 1st meeting to be held march 2024</p>	<p>Directors</p>


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<p>Recommendation b: The service should ensure Botulinum toxin is used in line with the manufacturer's and best practice guidance (see page 18).</p>	<p>Botulinum toxin will be reconstituted at all times to manufacturers guidelines however it is recognised that on occasions the use of bacteriostatic saline 0.9% for comfort purposes rather than normal saline 0.9% may be the chosen route of reconstitution. Should this be the case please see section c</p>	<p>Dec 23</p>	<p>Aesthetic practitioner</p>
<p>Recommendation c: The service should ensure it has documented fully, all discussions with the patient in the patient care record when using a medicine outside of the manufacturer's guidelines (see page 18).</p>	<p>In the event that bacteriostatic saline is used for reconstitution, details of any discussion between prescriber, practitioner and patient surrounding use of torbac for comfort purposes will be clearly documented within client notes</p>	<p>Dec 2023</p>	<p>Practitioners Prescriber</p>

Name	Kerry-Ann Mitchell
Designation	Company director
Signature	Date

/ /05/02/2024

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plete it on behalf of the service provider.

Guidance on completing the action plan.

- **Action Planned:** This must be a relevant to the requirement or recommendation. It must be measurable and focussed with a well-defined description of how the requirement/recommendation will be (or has been) met. Including the tasks and steps required.
- **Timescales:** for some requirements can be immediate. If you identify a requirement/recommendation timescale that you feel needs to be extended, include the reason why.
- **Person Responsible:** Please do not name individuals or an easily identifiable person. Use Job Titles.
- Please do not name individuals in the document.
- If you have any questions about your inspection, the requirements/recommendations or how to complete this action plan, please contact the lead inspector for your inspection.

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