



18 Week Update Improvement Action Plan

Healthcare Improvement Scotland:

Unannounced Infection Prevention and Control Inspections of Mental Health Services

Midpark Hospital, NHS Dumfries & Galloway

25 July 2023

| Requirements and Recommendations | Action Taken/Progress | Completed Yes/No | Further action if applicable |
|---|--|------------------|--|
| NHS Dumfries & Galloway must ensure that the care equipment and care environment is maintained to support a clean and safe environment, including effective systems in place to clean window ventilation mesh | The security window configuration, as built, at Midpark hospital is such that the windows cannot be thoroughly cleaned, we have been in discussions with Polar the company who manufacture these specialist window units, to identify a solution, since this issue was highlighted. Polar have advised that the design of these windows has since evolved to enable new units of this nature to be cleaned | No | Following a number of unsuccessful attempts to find a way to clean the window mesh with various cleaning contractors including deploying magnets, it was not possible to effectively clean the window mesh in its entirety. After discussions with 'Polarcare', the specialist security window manufacturer of these windows, in relation to getting them supplying the Board with a method in relation to how to clean the windows effectively, Polar care have advised that with the type of window we have it wasn't possible to undertake a full |

thoroughly, these new units have a hinged mechanism which allows for thorough cleaning to take place. The Estates department is awaiting quotations from Polar, to provide a price to replace or where possible modify the existing units to encompass a hinge, to enable effective cleaning. Ongoing In the meantime these units will be subject to a programme of cleaning to the extent the unit allows.

clean of the mesh due to inaccessible areas. The company advised that the design of these windows has now evolved to include a hinge which enables the window to be unlocked and swung open to permit full cleaning of the back of the mesh. They advised they could provide costs to a) come to site and dismantle the windows at a prescribed frequency and clean them or b) a cost to replace the windows with the windows of a newer specification. These costs can be found in the word document attached. The scale of the costs involved to undertake this work has rendered it prohibitive to procure either option from Polarcare. All accessible areas of the mesh will be cleaned by the window cleaners when they undertake their annual internal clean of windows. Estates and Facilities will place this on NHS Dumfries and Galloways risk register



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Maintenance and cl